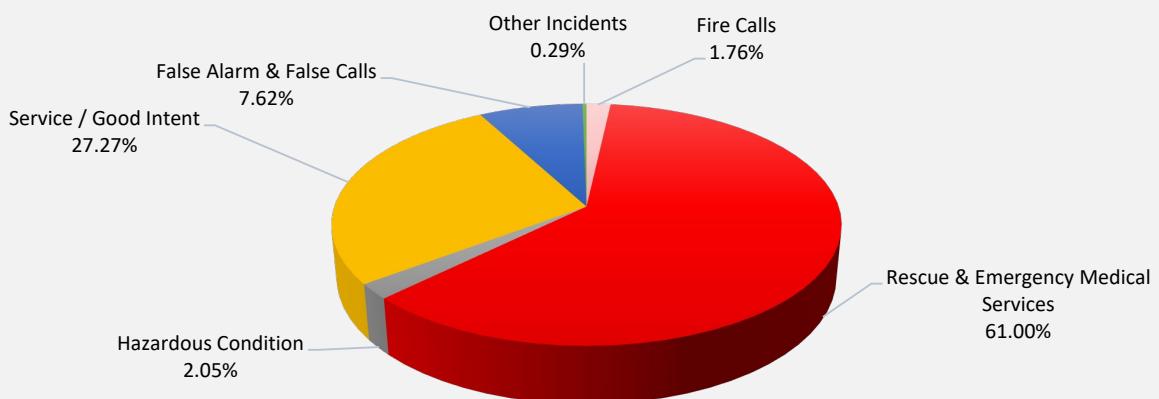




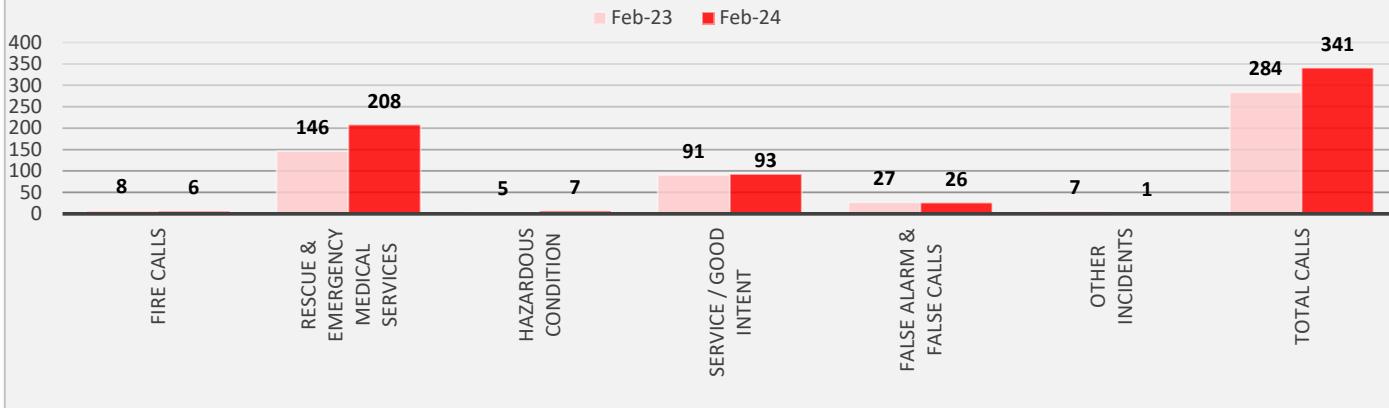
Fire February 2024 Activity

| | Feb-23 | Feb-24 | Monthly Increase Decrease % | Fiscal YTD Oct 2022 - Feb 2023 | Fiscal YTD Oct 2023 - Feb 2024 | Fiscal YTD Increase Decrease % |
|-------------------------------------|------------|------------|-----------------------------|--------------------------------|--------------------------------|--------------------------------|
| Fire Calls | 8 | 6 | -25% | 30 | 29 | -3% |
| Rescue & Emergency Medical Services | 146 | 208 | 42% | 908 | 989 | 9% |
| Hazardous Condition | 5 | 7 | 40% | 74 | 61 | -18% |
| Service / Good Intent | 91 | 93 | 2% | 581 | 641 | 10% |
| False Alarm & False Calls | 27 | 26 | -4% | 164 | 189 | 15% |
| Other Incidents | 7 | 1 | -86% | 33 | 13 | -61% |
| TOTAL CALLS | 284 | 341 | 20% | 1790 | 1922 | 7% |

Year to Date Calls for Service

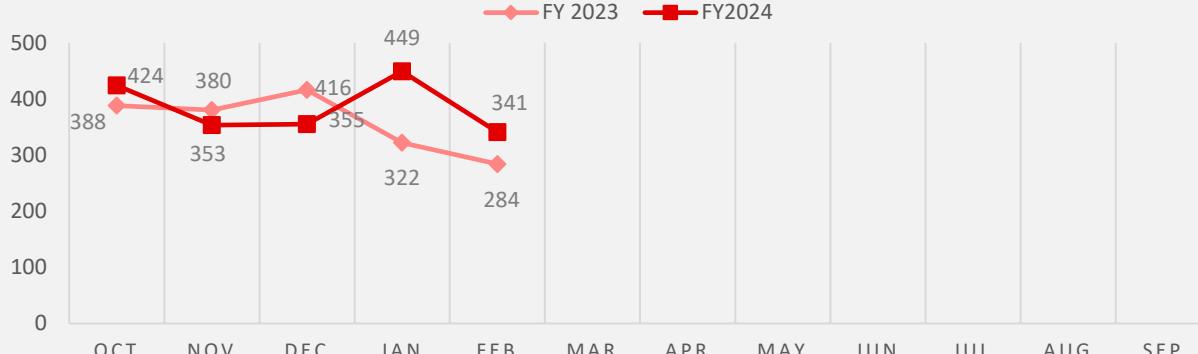


Monthly Calls for Service

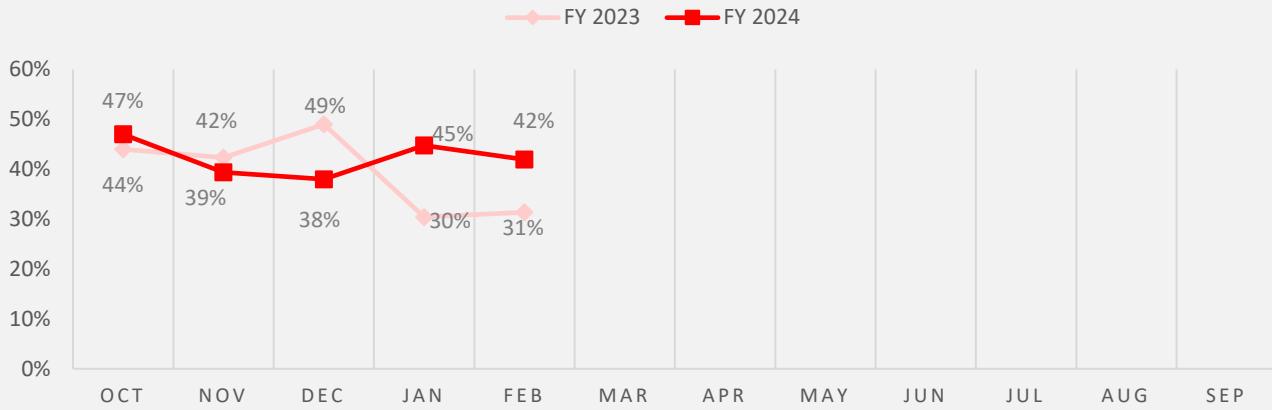


PROSPER FIRE RESCUE

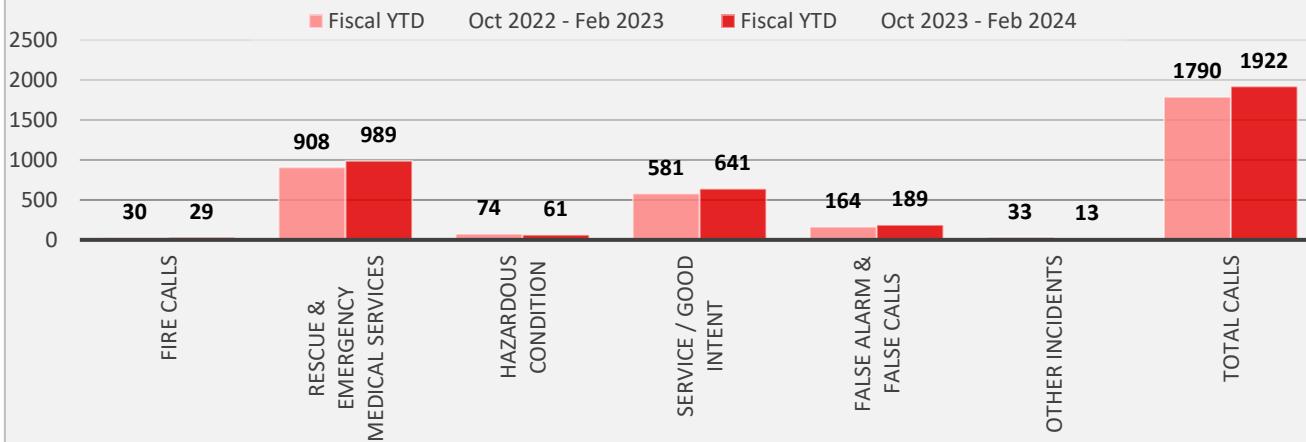
Total Calls per Month



Overlapping Calls

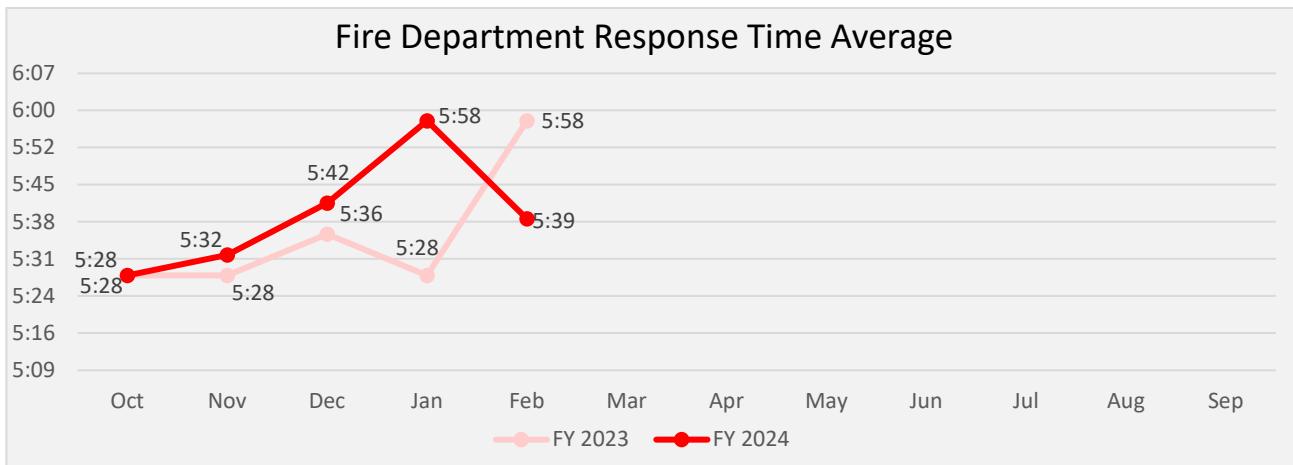


Fiscal Year Calls for Service



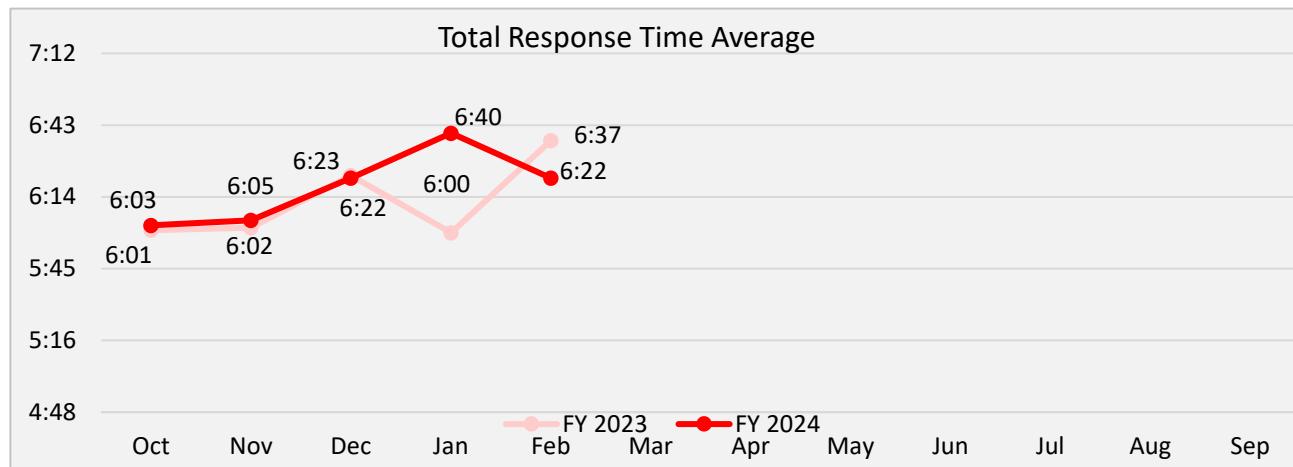
PROSPER FIRE RESCUE

"Response times are calculated using emergent calls inside Town Limits."



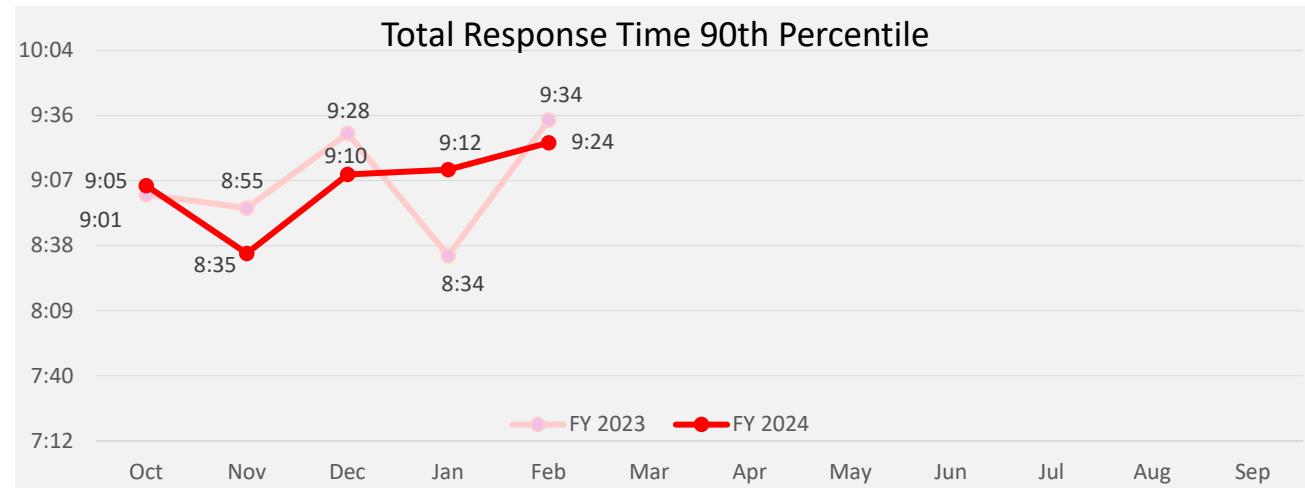
***FD Response Time**

Response time that is Dispatch to Arrival. This includes FD turnout time and travel time to the scene.



***Total Response Time**

Response time that is Alarm to Arrival. This included when the call was answered by dispatch to arrival on scene.



***90th Percentile**

Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42 (6 minutes, 42 seconds), that means that 90% of the response times were at or better than 6:42. One should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time.

PROSPER FIRE RESCUE

