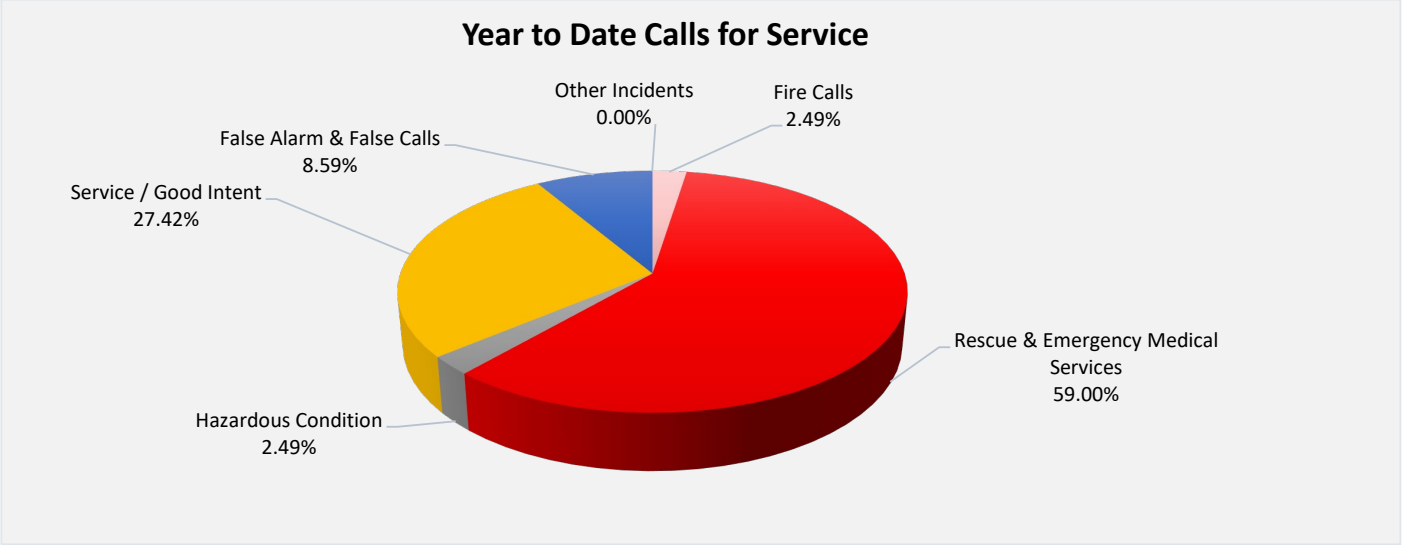
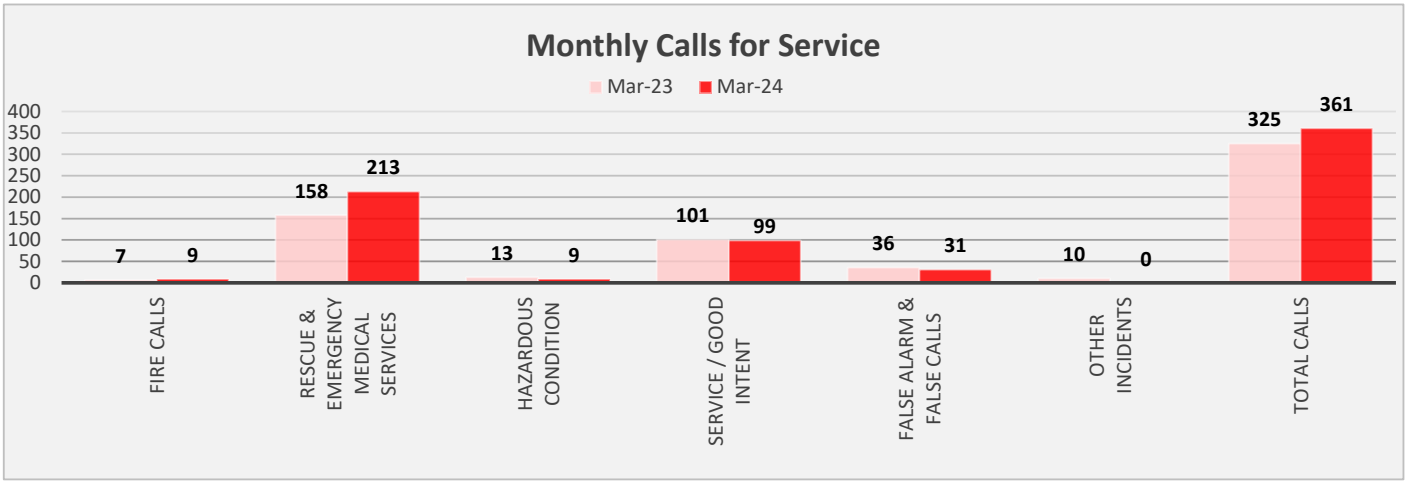
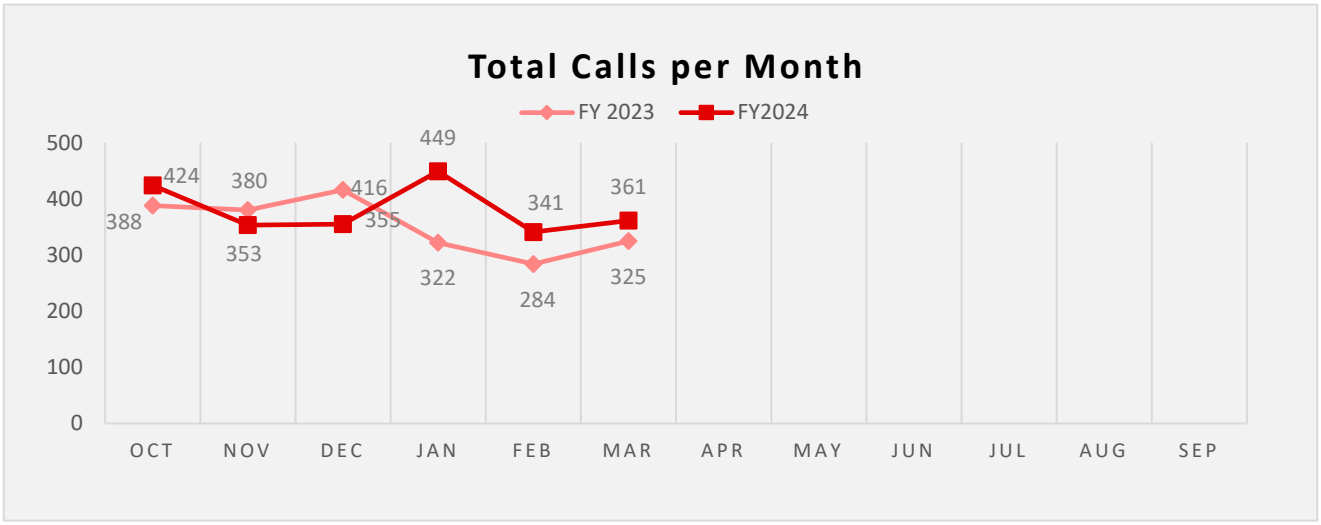
TOWN OF PROSPER

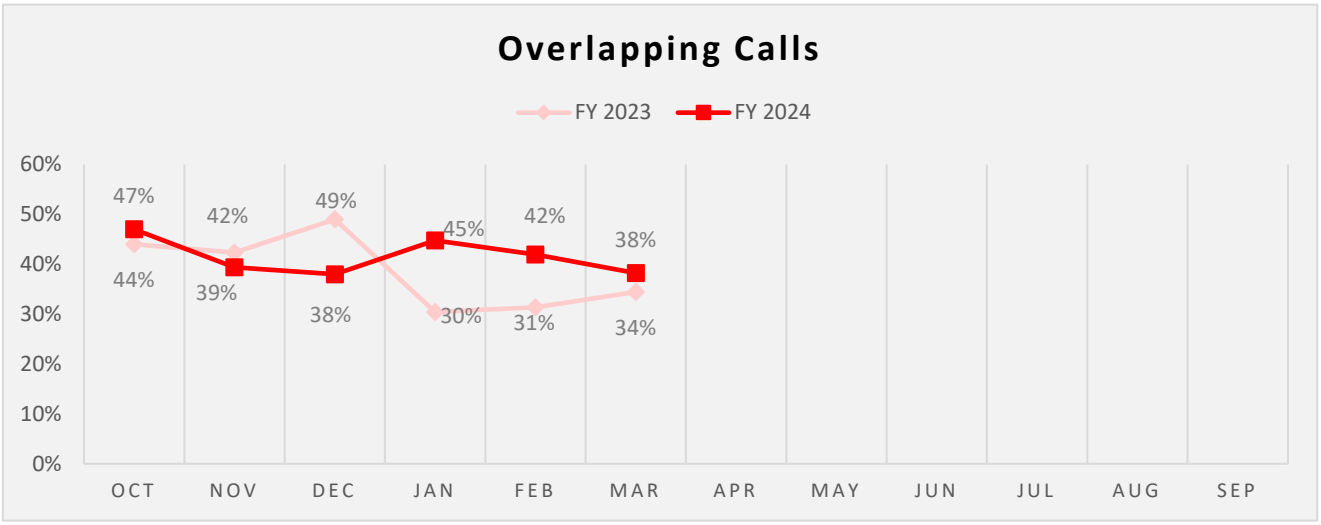
Fire March 2024 Activity

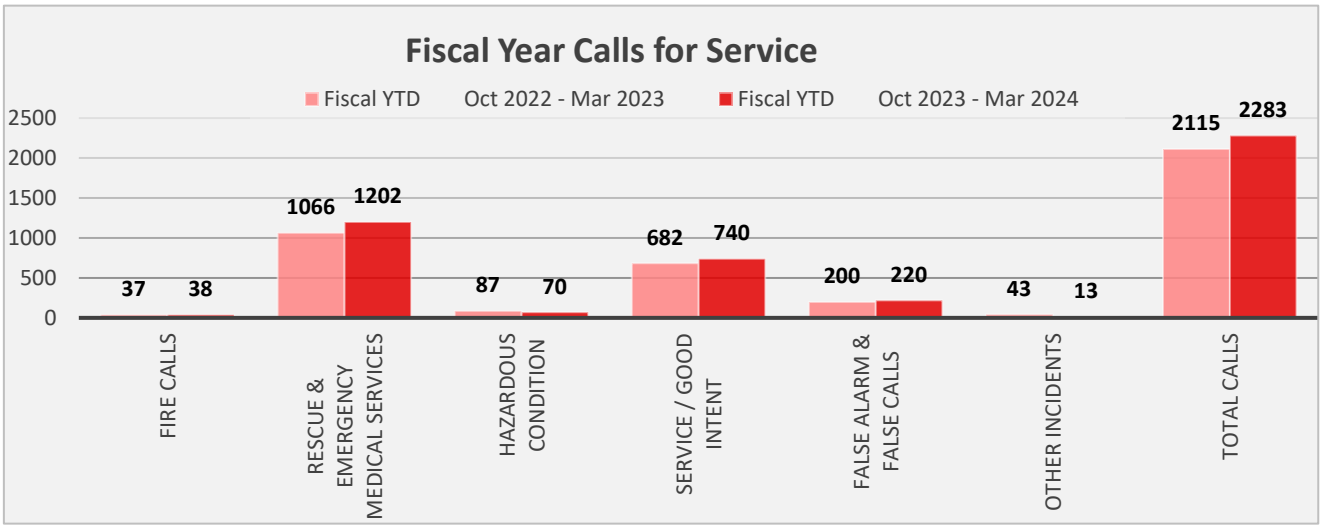
	Mar-23	Mar-24	Monthly Increase Decrease %	Fiscal YTD Oct 2022 - Mar 2023	Fiscal YTD Oct 2023 - Mar 2024	Fiscal YTD Increase Decrease %
Fire Calls	7	9	29%	37	38	3%
Rescue & Emergency Medical Services	158	213	35%	1066	1202	13%
Hazardous Condition	13	9	-31%	87	70	-20%
Service / Good Intent	101	99	-2%	682	740	9%
False Alarm & False Calls	36	31	-14%	200	220	10%
Other Incidents	10	0	-100%	43	13	-70%
TOTAL CALLS	**325**	**361**	11%	**2115**	**2283**	8%





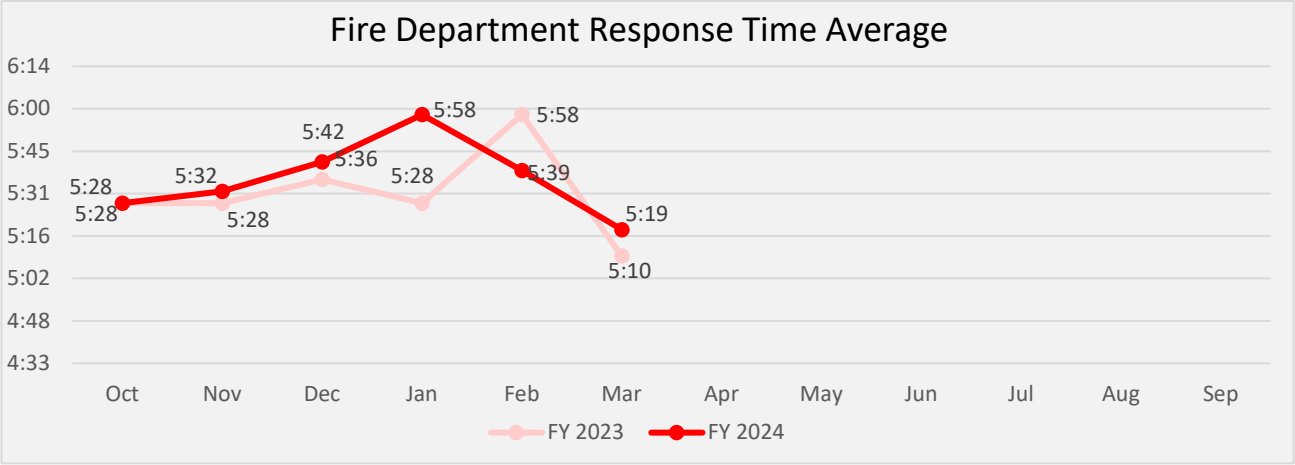

Total Calls per Month
FY 2023
FY2024
500
400
300
200
100
0
388
424
380
353
416
355
449
322
341
284
361
325
OCT
NOV
DEC
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP


Overlapping Calls
FY 2023
FY 2024
60%
50%
40%
30%
20%
10%
0%
47%
44%
42%
39%
49%
38%
45%
30%
42%
31%
38%
34%
OCT
NOV
DEC
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP


Fiscal Year Calls for Service
Fiscal YTD Oct 2022 - Mar 2023
Fiscal YTD Oct 2023 - Mar 2024
2500
2000
1500
1000
500
0
37
38
1066
1202
87
70
682
740
200
220
43
13
2115
2283
FIRE CALLS
RESCUE & EMERGENCY MEDICAL SERVICES
HAZARDOUS CONDITION
SERVICE / GOOD INTENT
FALSE ALARM & FALSE CALLS
OTHER INCIDENTS
TOTAL CALLS

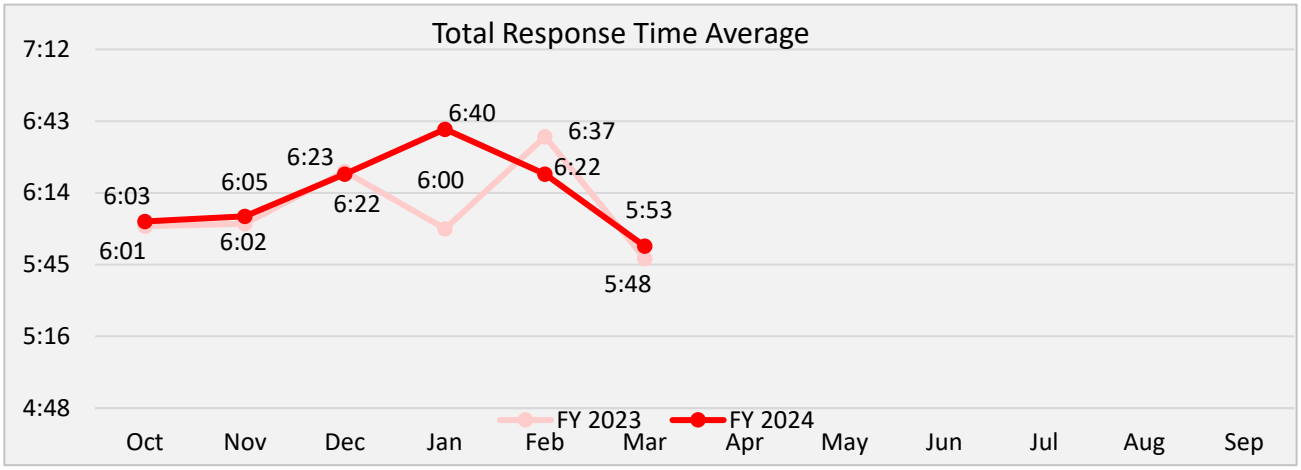
PROSPER FIRE RESCUE

"Response times are calculated using emergent calls inside Town Limits."



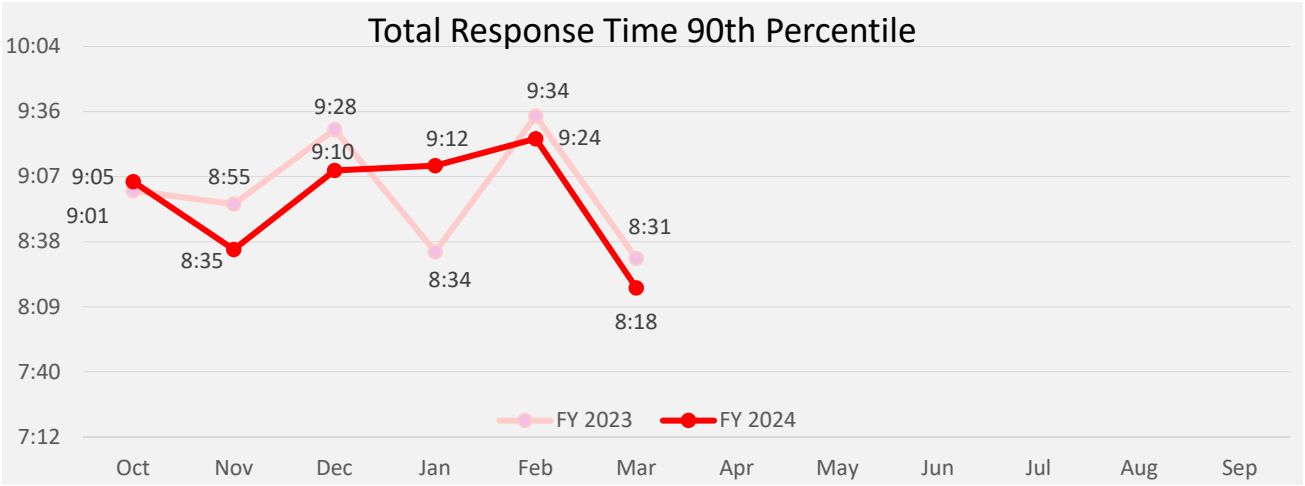
***FD Response Time**

Response time that is Dispatch to Arrival. This includes FD turnout time and travel time to the scene.

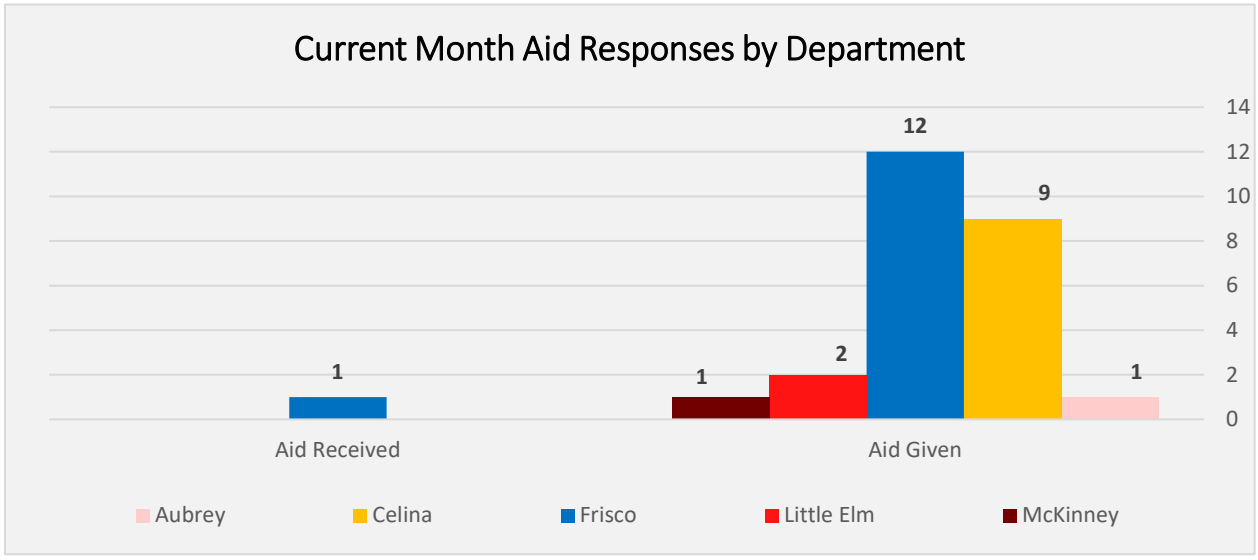
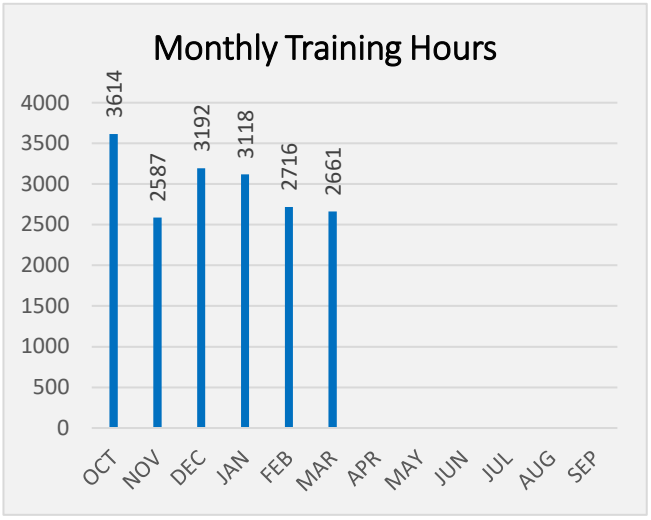
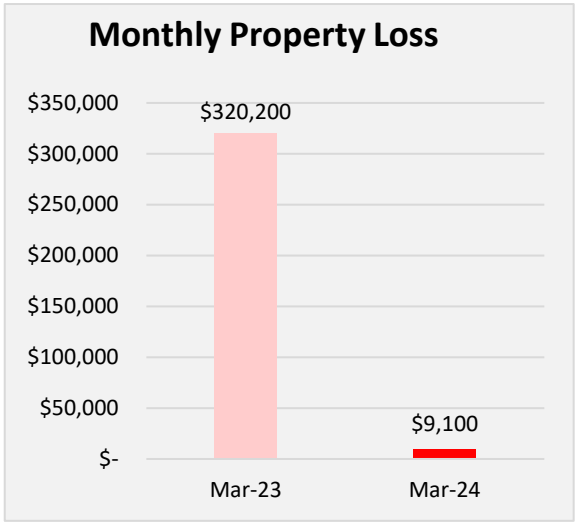
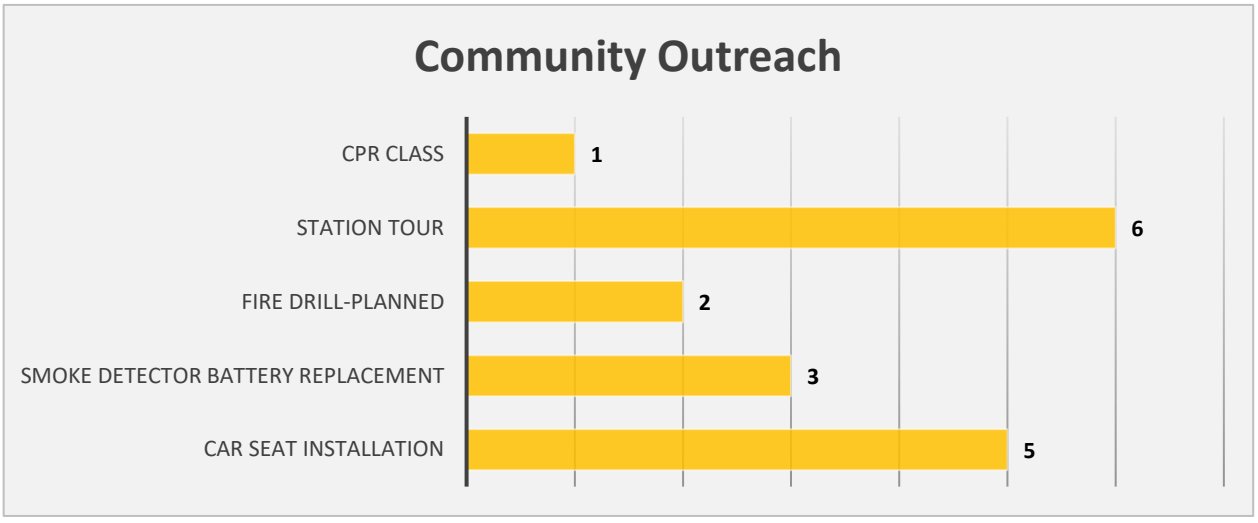


***Total Response Time**

Response time that is Alarm to Arrival. This included when the call was answered by dispatch to arrival on scene.



***90th Percentile**

Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42 (6 minutes, 42 seconds), that means that 90% of the response times were at or better than 6:42. One should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time.

PROSPER FIRE RESCUE