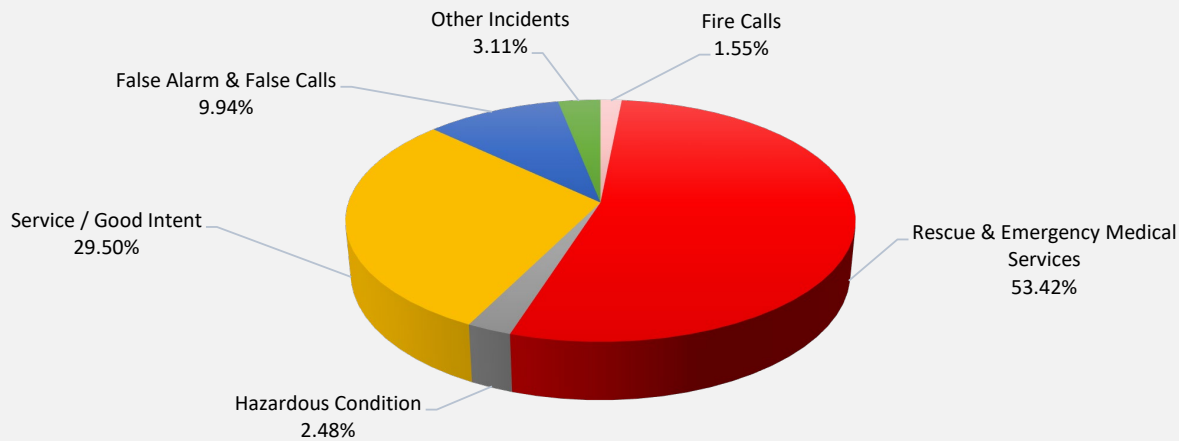




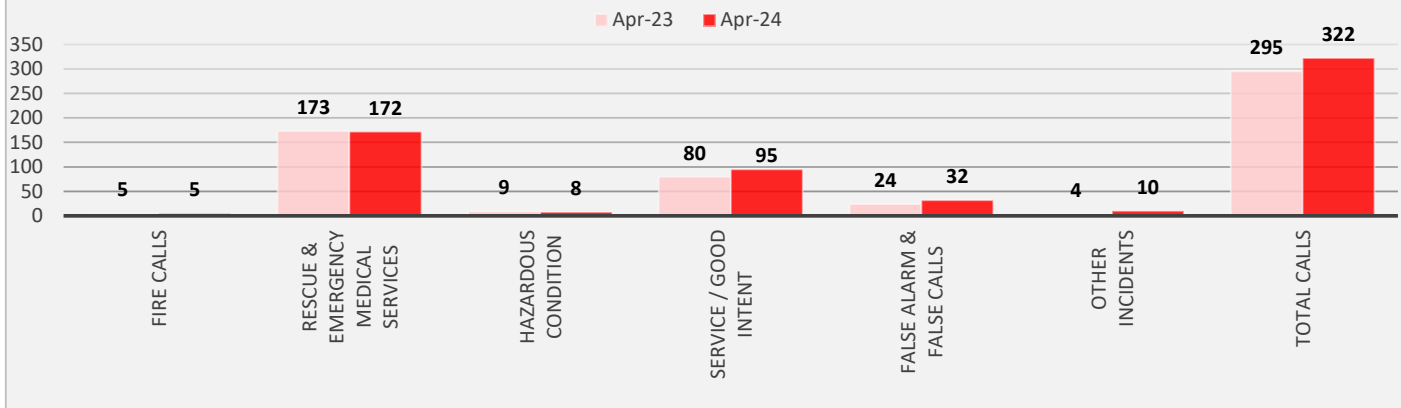
Fire April 2024 Activity

	Apr-23	Apr-24	Monthly Increase Decrease %	Fiscal YTD Oct 2022 - Apr 2023	Fiscal YTD Oct 2023 - Apr 2024	Fiscal YTD Increase Decrease %
Fire Calls	5	5	0%	42	43	2%
Rescue & Emergency Medical Services	173	172	-1%	1239	1374	11%
Hazardous Condition	9	8	-11%	96	78	-19%
Service / Good Intent	80	95	19%	762	835	10%
False Alarm & False Calls	24	32	33%	224	252	13%
Other Incidents	4	10	150%	47	23	-51%
TOTAL CALLS	295	322	9%	2410	2605	8%

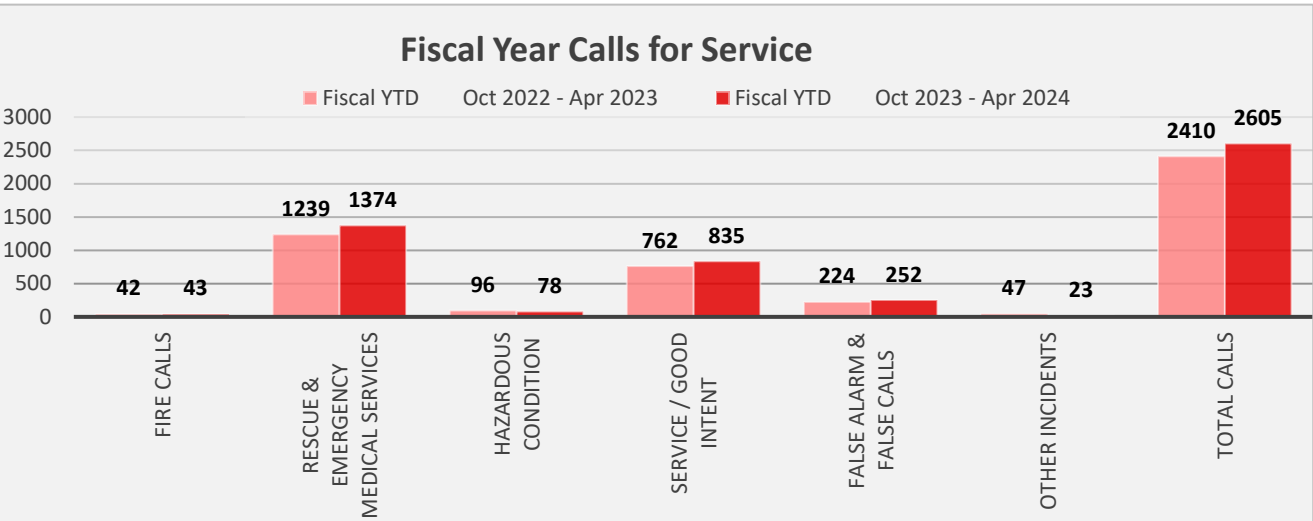
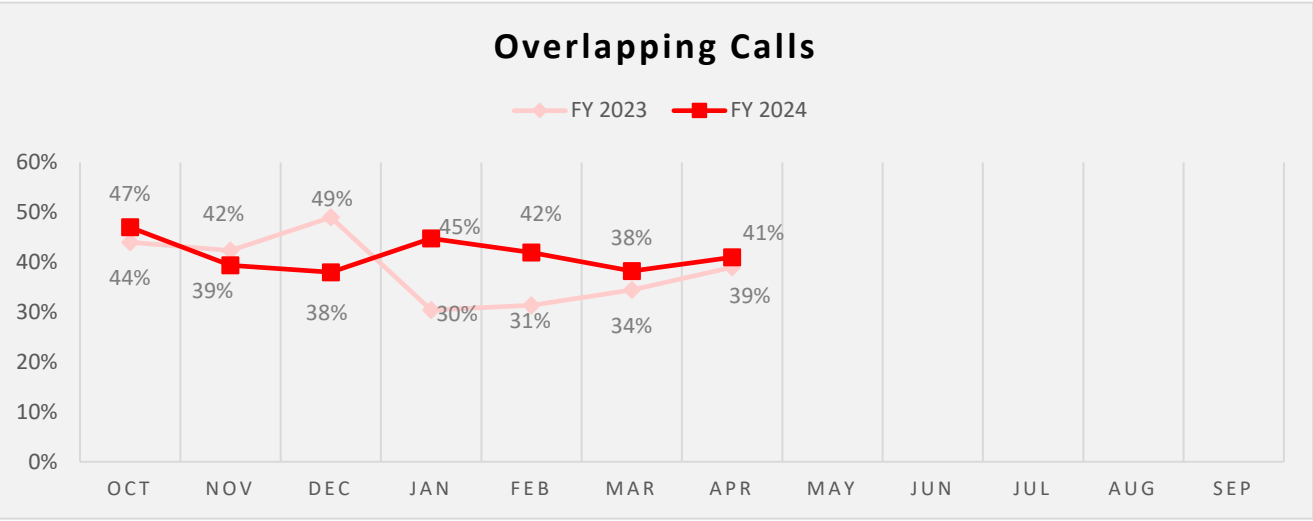
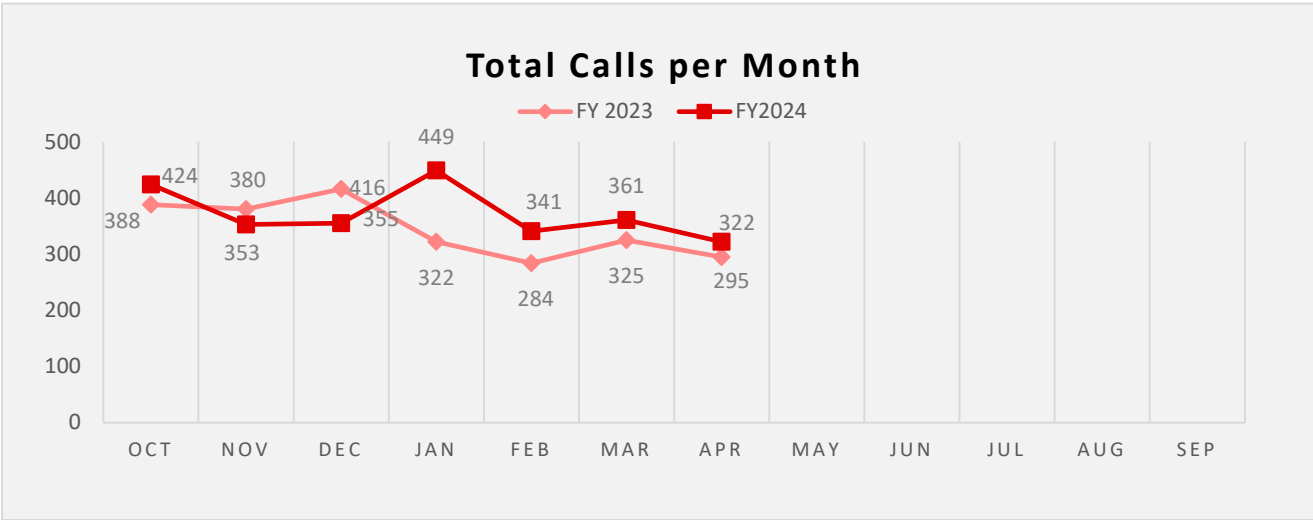
Year to Date Calls for Service



Monthly Calls for Service

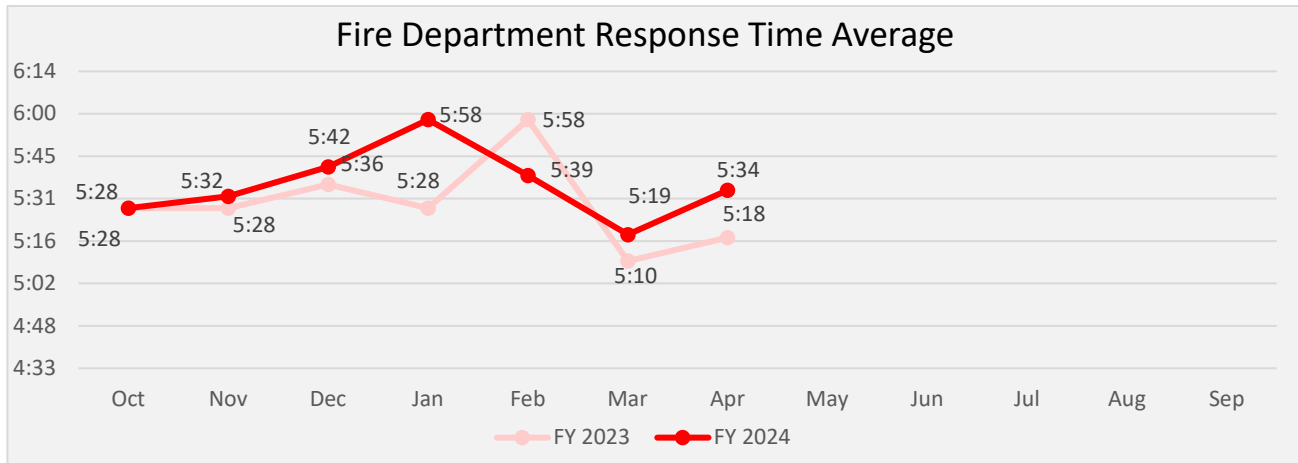


PROSPER FIRE RESCUE



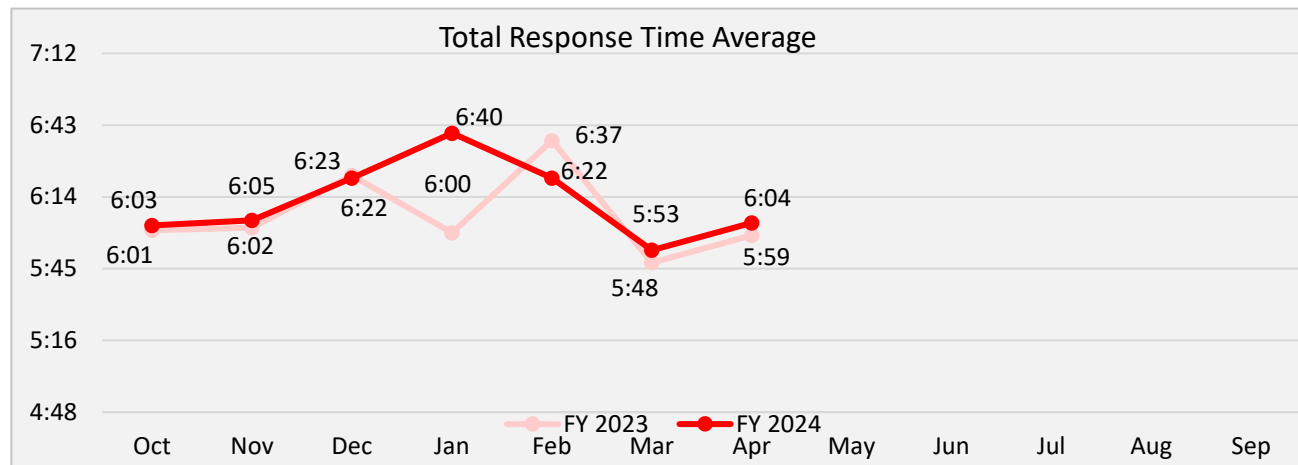
PROSPER FIRE RESCUE

"Response times are calculated using emergent calls inside Town Limits."



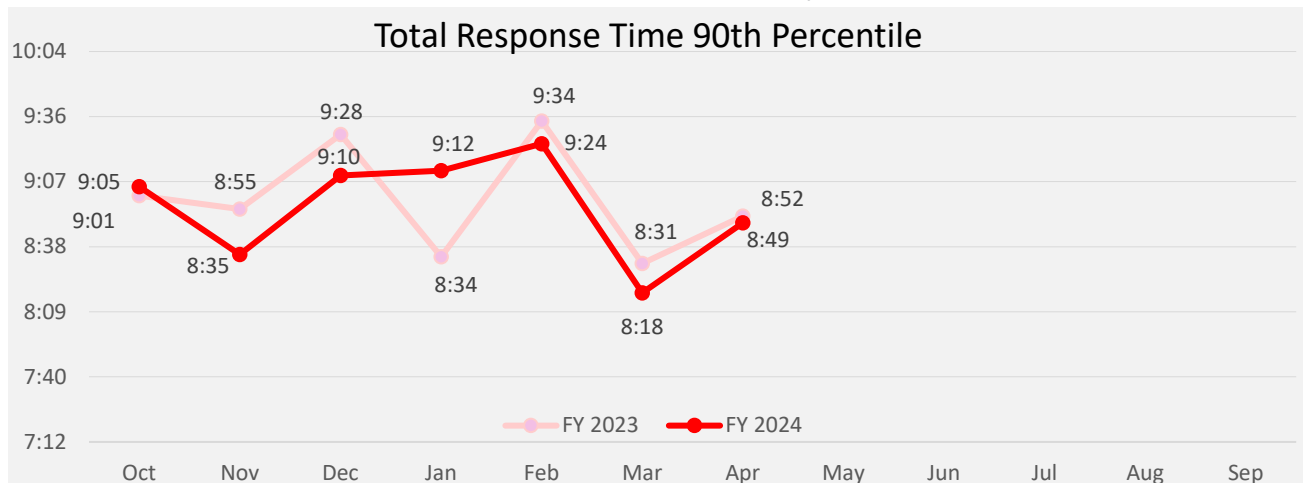
*FD Response Time

Response time that is Dispatch to Arrival. This includes FD turnout time and travel time to the scene.



*Total Response Time

Response time that is Alarm to Arrival. This included when the call was answered by dispatch to arrival on scene.



*90th Percentile

Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42 (6 minutes, 42 seconds), that means that 90% of the response times were at or better than 6:42. One should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time.

PROSPER FIRE RESCUE

