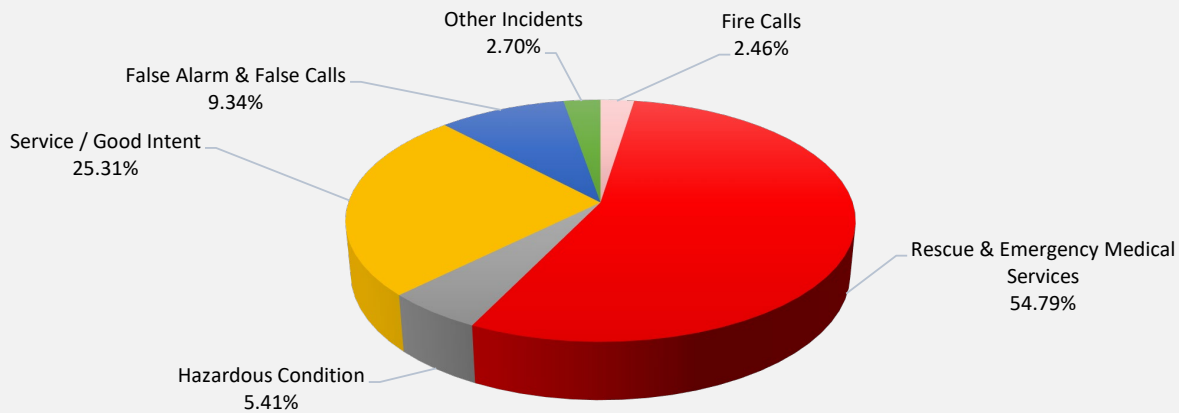




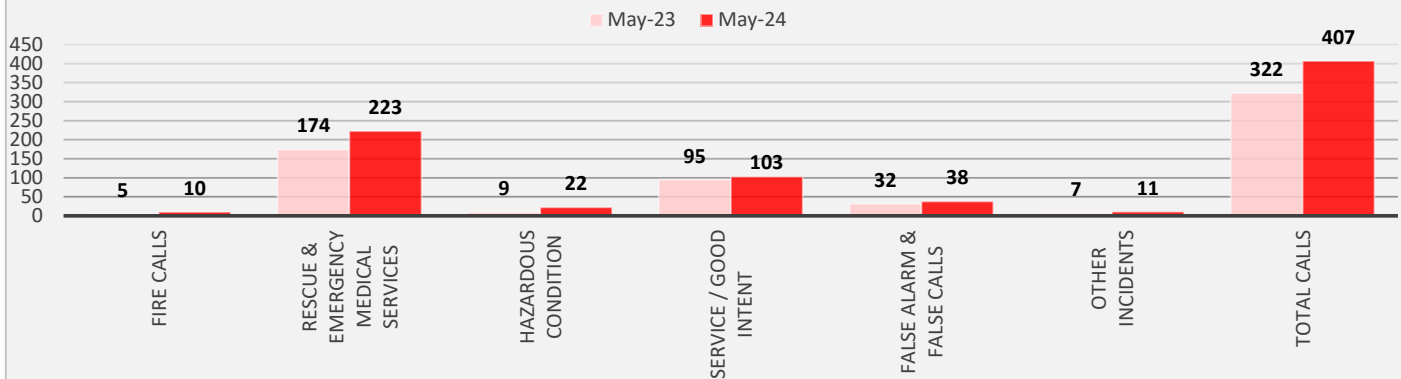
Fire May 2024 Activity

	May-23	May-24	Monthly Increase Decrease %	Fiscal YTD Oct 2022 - May 2023	Fiscal YTD Oct 2023 - May 2024	Fiscal YTD Increase Decrease %
Fire Calls	5	10	100%	47	53	13%
Rescue & Emergency Medical Services	174	223	28%	1413	1597	13%
Hazardous Condition	9	22	144%	105	100	-5%
Service / Good Intent	95	103	8%	857	938	9%
False Alarm & False Calls	32	38	19%	256	290	13%
Other Incidents	7	11	57%	54	34	-37%
TOTAL CALLS	322	407	26%	2732	3012	10%

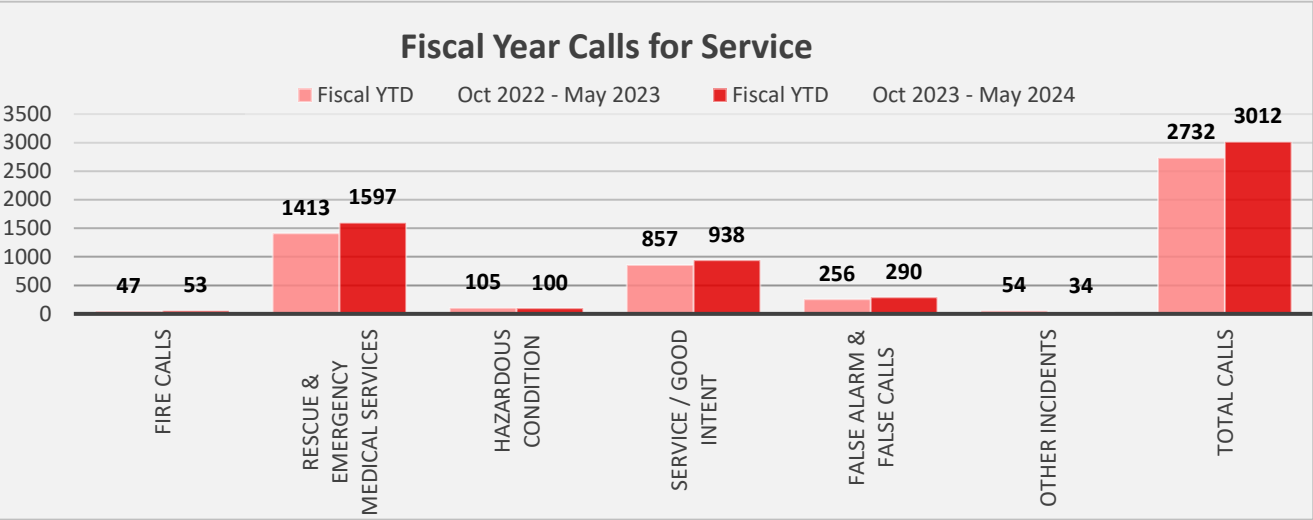
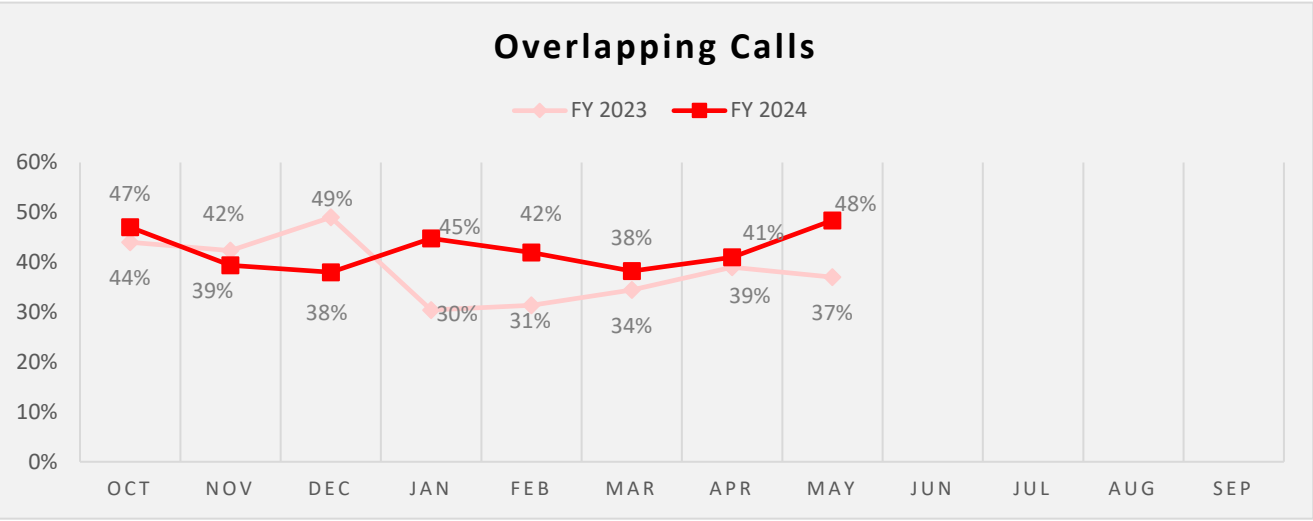
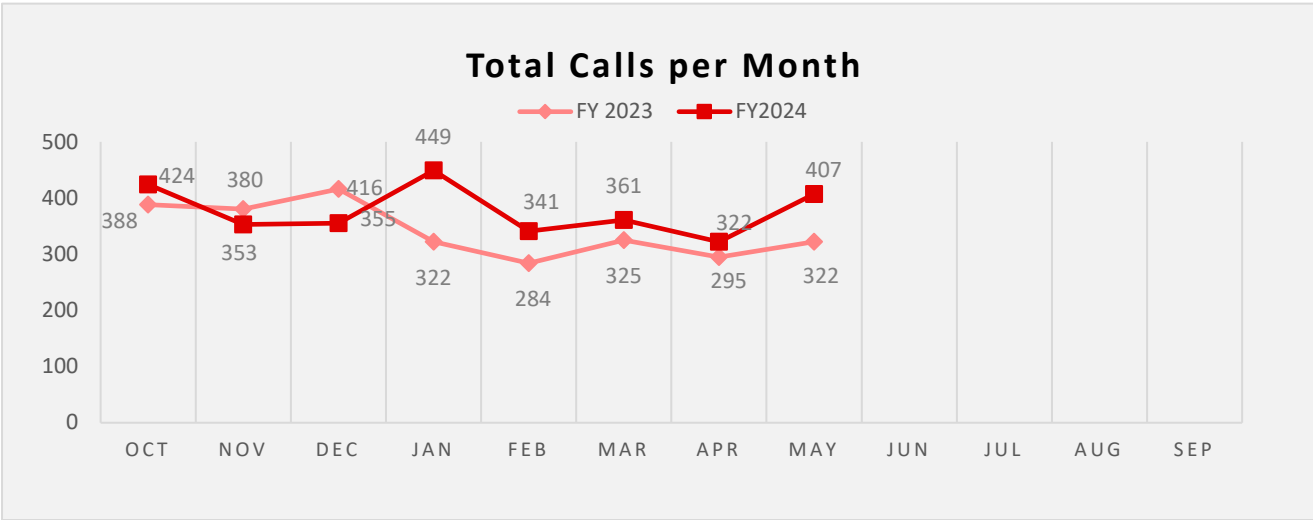
Year to Date Calls for Service



Monthly Calls for Service

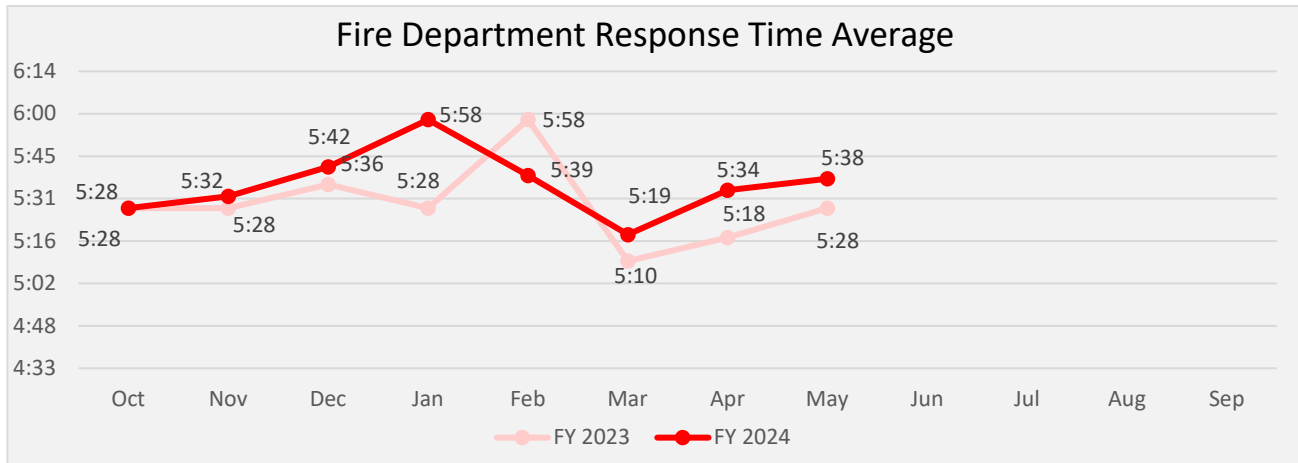


PROSPER FIRE RESCUE



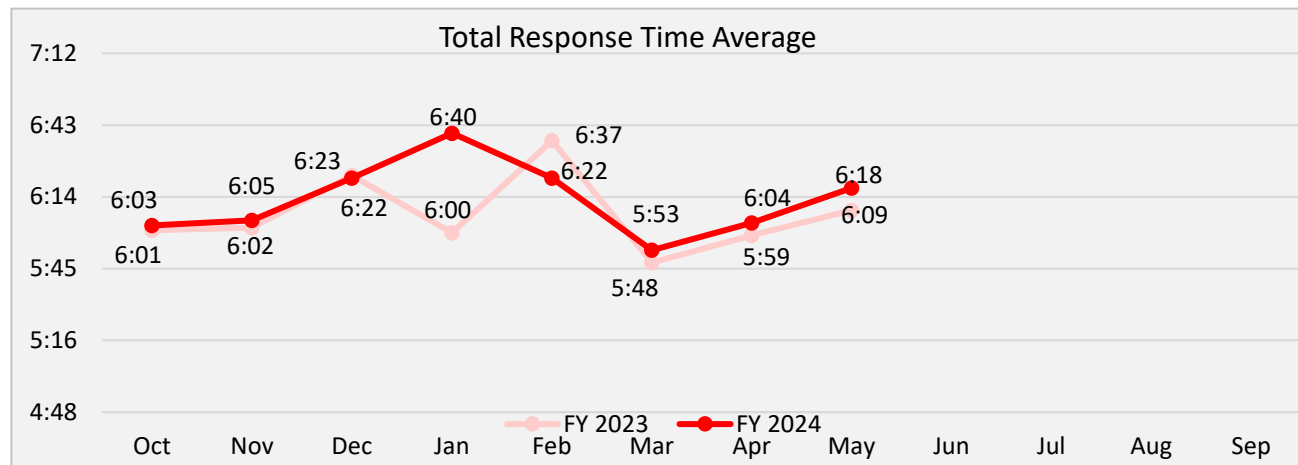
PROSPER FIRE RESCUE

"Response times are calculated using emergent calls inside Town Limits."



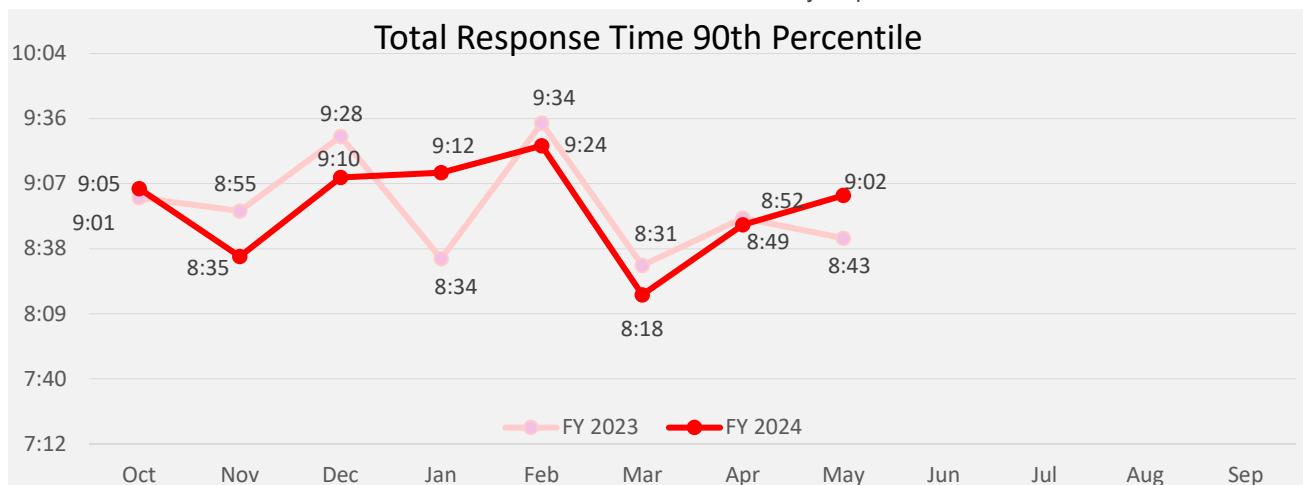
*FD Response Time

Response time that is Dispatch to Arrival. This includes FD turnout time and travel time to the scene.



*Total Response Time

Response time that is Alarm to Arrival. This included when the call was answered by dispatch to arrival on scene.

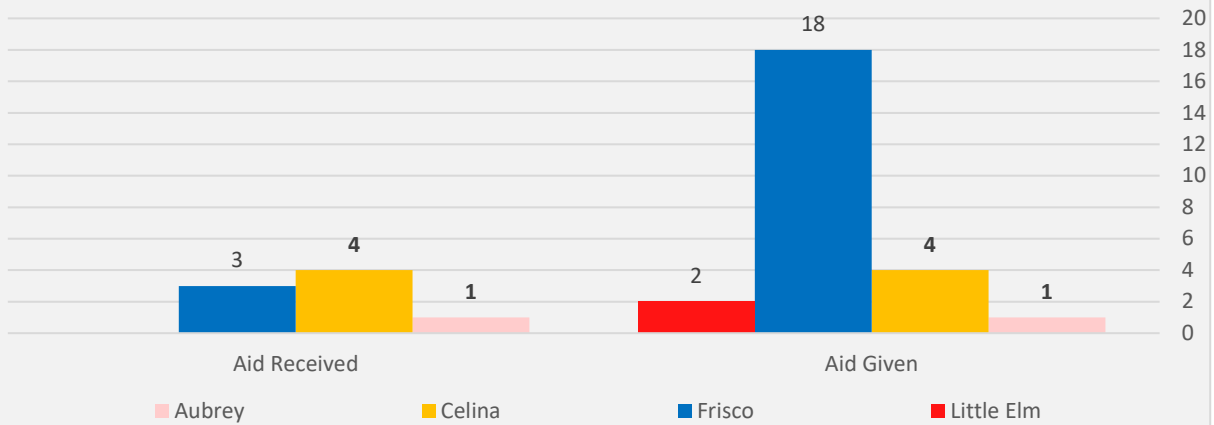


*90th Percentile

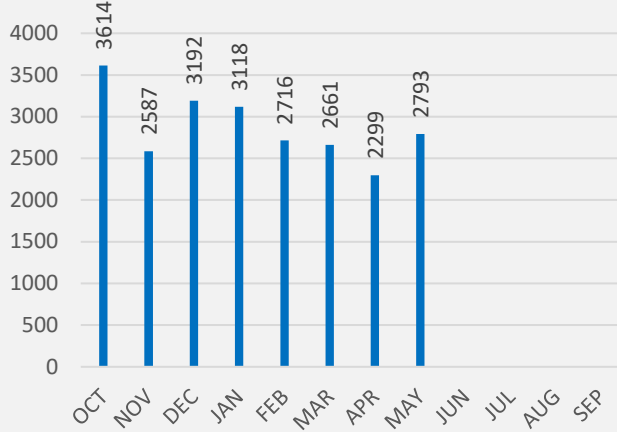
Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42 (6 minutes, 42 seconds), that means that 90% of the response times were at or better than 6:42. One should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time.

PROSPER FIRE RESCUE

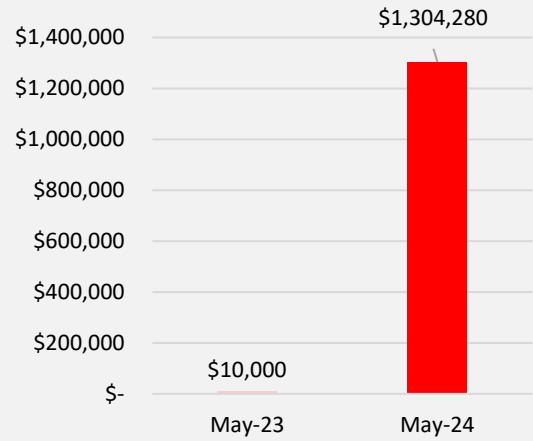
Current Month Aid Responses by Department



Monthly Training Hours



Monthly Property Loss



Monthly Non-Emergency Activity Hours

