

PROSPER FIRE

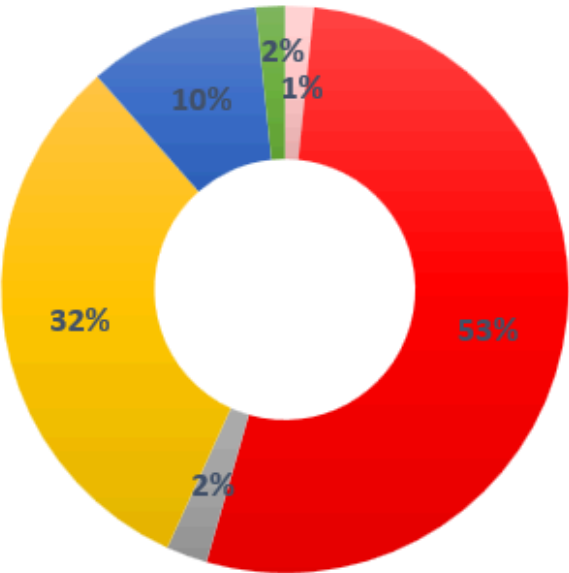
May 2025



ACTIVITY

| | MAY 2024 | MAY 2025 | MONTHLY INCREASE DECREASE % | FISCAL YTD OCT 2023- MAY 2024 | FISCAL YTD OCT 2024- MAY 2025 | FISCAL YTD INCREASE DECREASE % |
|---------------------------|----------|----------|--------------------------------|----------------------------------|----------------------------------|-----------------------------------|
| FIRE CALLS | 10 | 7 | -30% | 53 | 62 | 17% |
| RESCUE & EMS | 233 | 225 | 1% | 1597 | 1695 | 6% |
| HAZARDOUS CONDITION | 22 | 10 | 55% | 100 | 117 | 17% |
| SERVICE/GOOD INTENT | 103 | 135 | 31% | 938 | 1096 | 17% |
| FALSE ALARM & FALSE CALLS | 38 | 42 | 11% | 290 | 344 | 19% |
| OTHER INCIDENTS | 11 | 7 | -36% | 34 | 56 | 65% |
| TOTAL CALLS | 407 | 426 | 5% | 3012 | 3370 | 12% |

MONTHLY CALLS FOR SERVICE BREAKDOWN



■ Fire Calls

■ Service / Good Intent

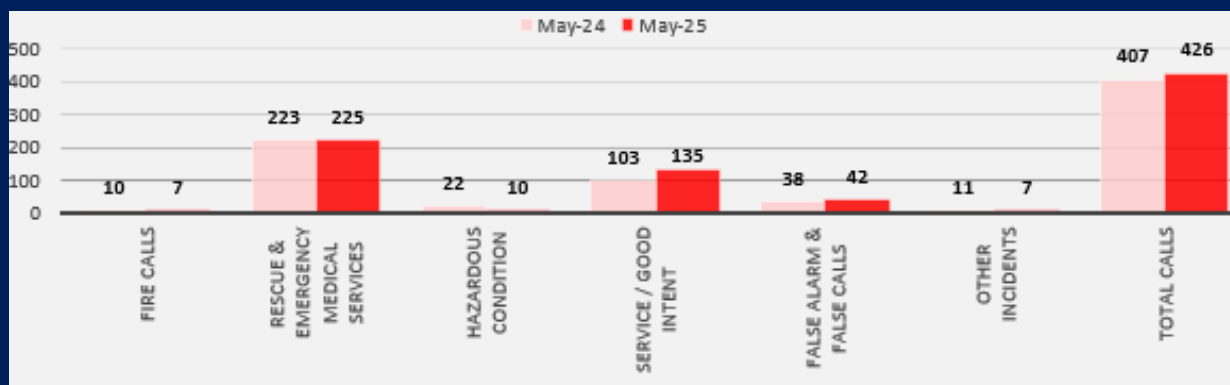
■ Rescue & Emergency Medical Services

■ False Alarm & False Calls

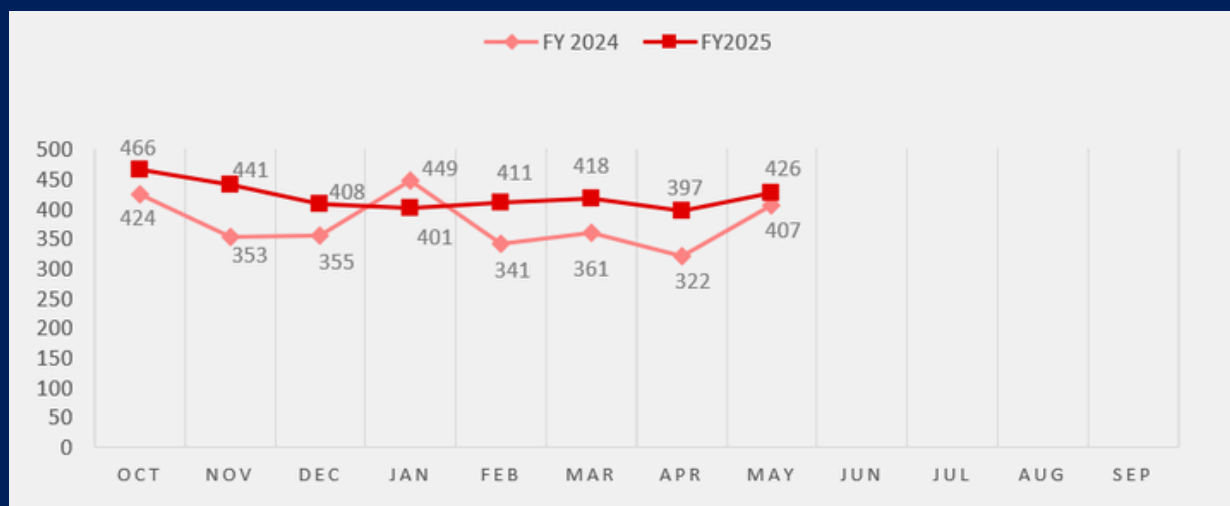
■ Hazardous Condition

■ Other Incidents

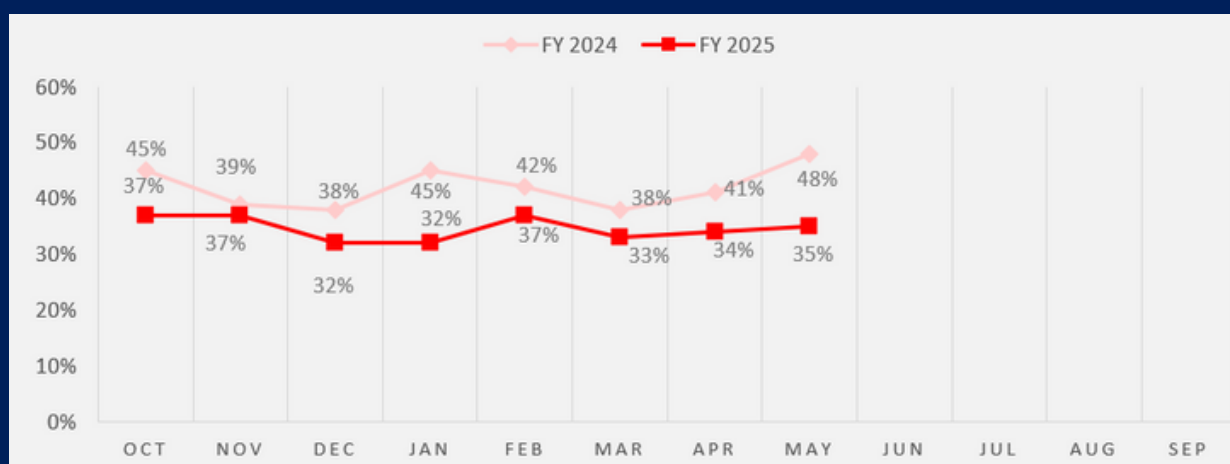
MONTHLY CALLS FOR SERVICE



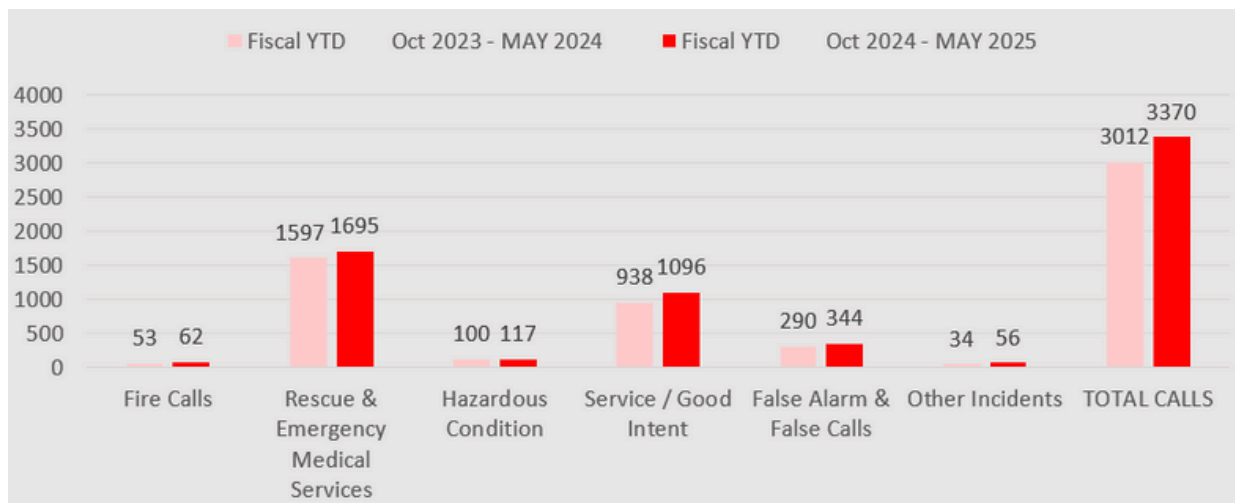
TOTAL CALLS PER MONTH



OVERLAPPING CALLS



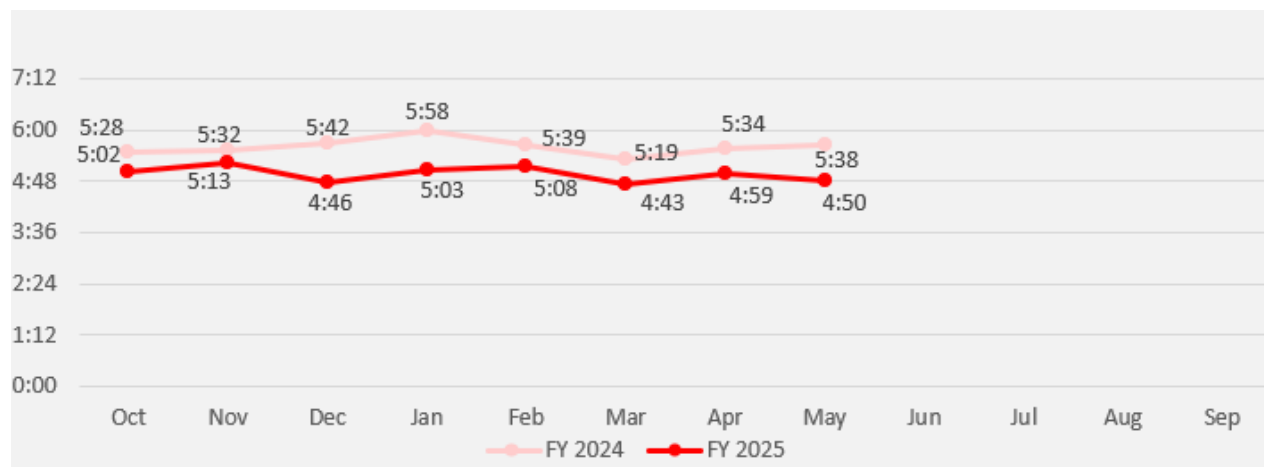
FISCAL YEAR CALLS FOR SERVICE



FIRST ARRIVING TRAVEL TIME AVERAGE

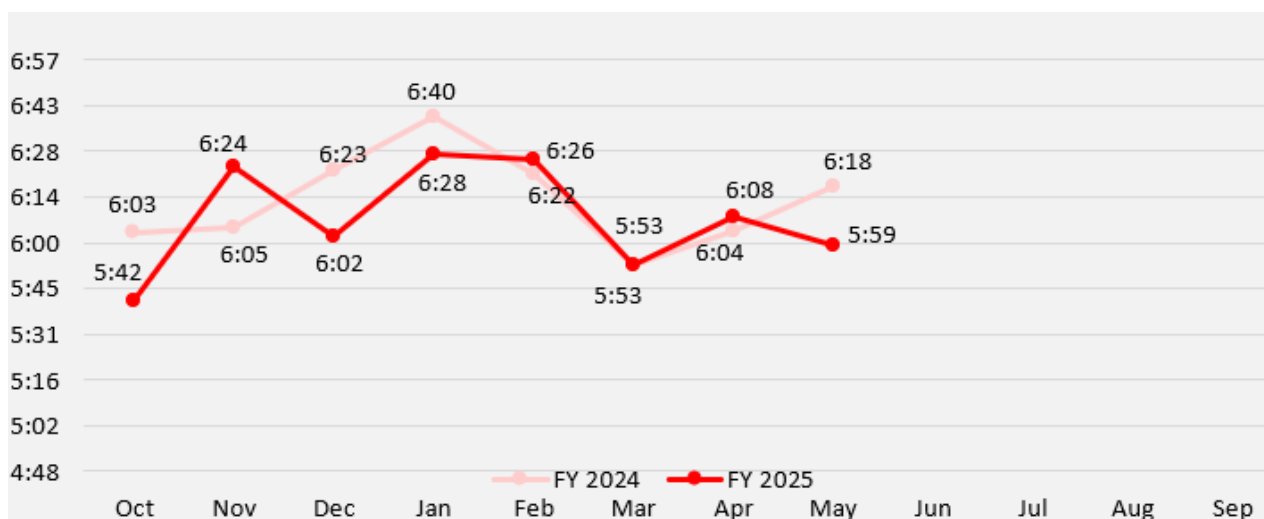
Response times are calculated using emergent calls inside Town Limits.

***FD Response Time** - Response time that is Dispatch to Arrival. This includes FD turnout time and travel time to the scene.



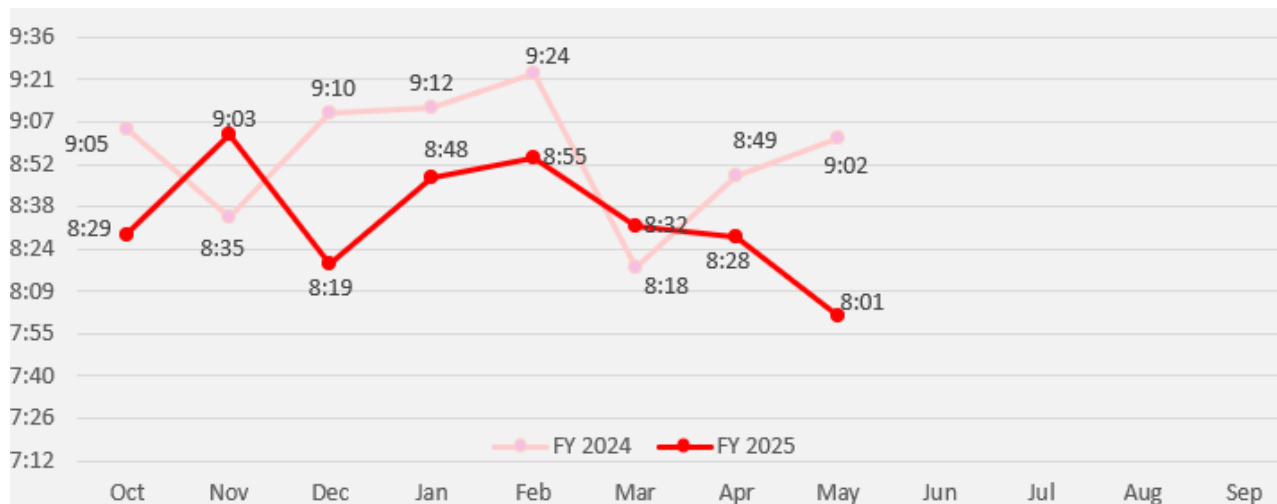
TOTAL RESPONSE TIME AVERAGE

***Total Response Time** - Response time that is Alarm to Arrival. This included when the call was answered by dispatch to arrival on scene.

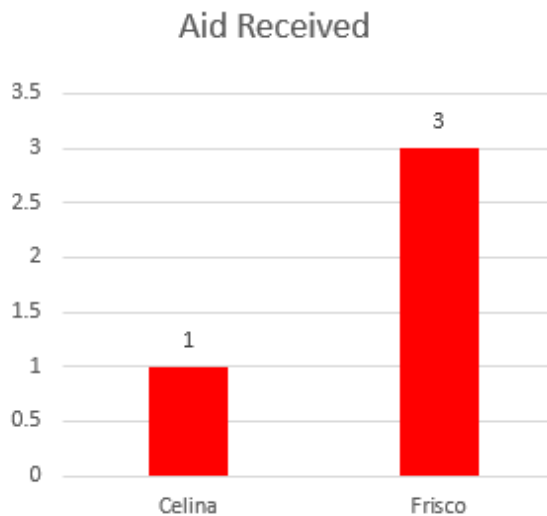
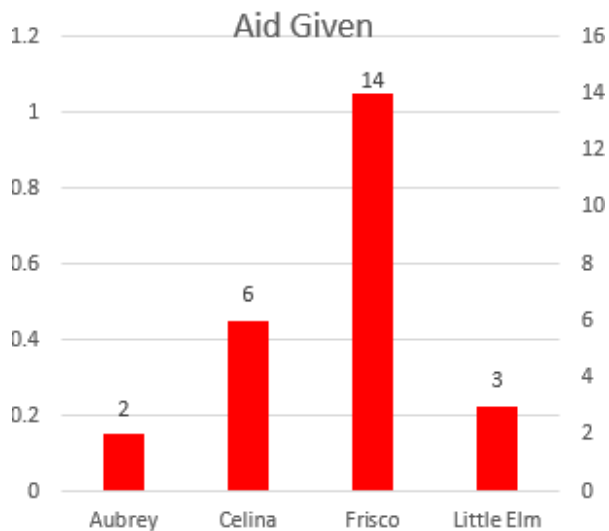


TOTAL RESPONSE TIME 90TH PERCENTILE

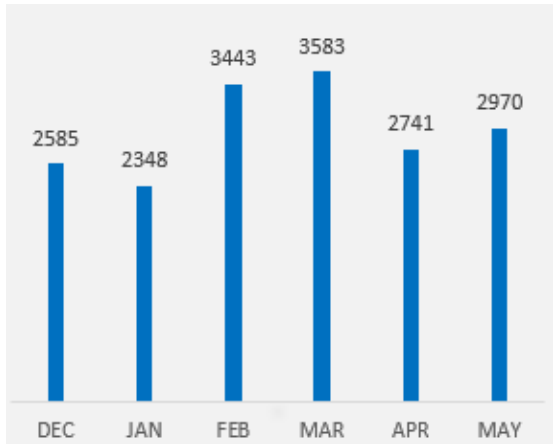
***90th Percentile** - Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42 (6 minutes, 42 seconds), that means that 90% of the response times were at or better than 6:42. One should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time.



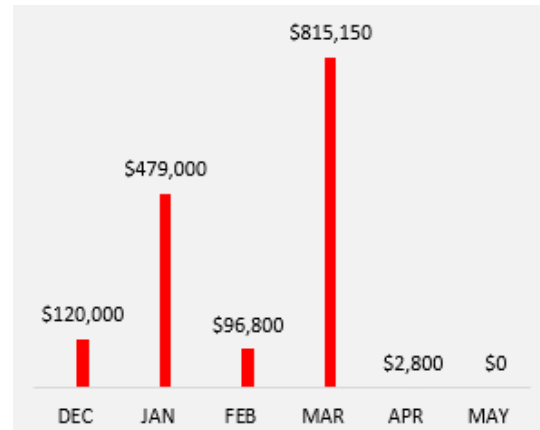
CURRENT MONTH AID RESPONSES BY DEPT.



MONTHLY TRAINING HOURS



MONTHLY PROPERTY LOSS



COMMUNITY OUTREACH EVENTS

