

Welcome to the November 25, 2025, Prosper Town Council Work Session

Call to Order/Roll Call

Agenda Item 1.

Discussion regarding the Town's services for animal control. (RB)

Collin County Animal Services Contract Review November 25, 2025

Background:

- Two contracts through Collin County Animal Services
 - Animal Control Services
 - Animal Sheltering Services
- Initial contracts awarded in 2006
- Each amendment (20) has included a one-year renewal with an update in fees



Collin County Animal Services Budget – FY 2025-2026

Animal Control

- FTEs: 7.5
- Personnel and Operating Budget: \$821,361

Animal Shelter

- FTEs: 11.5
- Personnel and Operating Budget: \$1,351,966

Collin County Animal Services – Participating Entities

Animal Control

- Anna
- Celina
- Fairview
- Melissa
- Princeton
- Prosper
- Unincorporated Collin County
- Lavon
- Lucas
- Nevada
- Weston
- MUDs (5)

Animal Shelter

- Previous cities, plus
- Farmersville
- Frisco
- McKinney
- MUDs (3)

Cities that provide their own Animal Control and Animal Shelter Services:

- Allen
- Plano
- Wylie

Collin County Animal Control Provides:

- Reduction of the stray animal population
- Restraint of dangerous animals
- Prevention of inhumane treatment of animals
- Abatement of animal nuisances
- Removal of animal carcasses
- 24/7 on-call service for emergencies



Animal Control Call Volume Data – Town of Prosper

Year	Total Calls	Avg. Calls/Month	Dispatches	% Dispatched
FY 2021-2022*	353	29	100	28.4%
FY 2022-2023	336	28	105	31.25%
FY 2023-2024	373	31	101	27%
FY 2024-2025	336	28	87	25.9%

*estimate

Animal Control Response Type - FY 2024-2025

Response Type	Calls	% of Total
Dispatched	87	25.9%
Not Dispatched	165	49.1%
Scheduled Next Day	6	1.8%
Not Our Call	10	3%
Repeat Call	6	1.8%
Disregarded	4	1.2%
Outdoor Wildlife	46	13.7%
N/A	12	3.5%
Total	336	100%

Animal Control Incident Category - FY 2024-2025

Incident Type	Calls	% of Total
Other	103	30.7%
Stray	38	11.3%
Bite	22	6.5%
Dead Animal	49	14.6%
Injured Animal	27	8%
Welfare	15	4.5%
Lost Pet	3	0.9%
Trapped	6	1.8%
Held	14	4.2%
School Grounds	1	0.3%
Surrender	4	1.2%
N/A	54	16%
Total	336	100%

Fiscal Impact – Animal Control Services

Year	Animal Control Services Expenditure	Dispatches	Cost per Dispatch
FY 2021-2022*	\$62,548	100	\$626
FY 2022-2023	\$57,846	105	\$551
FY 2023-2024	\$64,807	101	\$642
FY 2024-2025	\$161,554	87	\$1,857

*estimate

Collin County Animal Shelter Provides:

- Rabies testing and vaccination
- Reporting of human exposure to rabies
- Quarantine and testing of animals
- Care of surrendered animals
- Microchipping
- Foster, adoption, and reunification
- Humane euthanasia



Animal Shelter Intake Data

Calendar Year	Collin County Total Intake	Prosper's Intake	% of Total Intake
2020	4,308	75	1.8%
2021	5,120	99	2%
2022	5,348	105	2%
2023	5,494	69	1.3%
2024	5,492	98	1.8%
2025 (Jan-June)	2,381	58	2.4%

Fiscal Impact – Animal Shelter

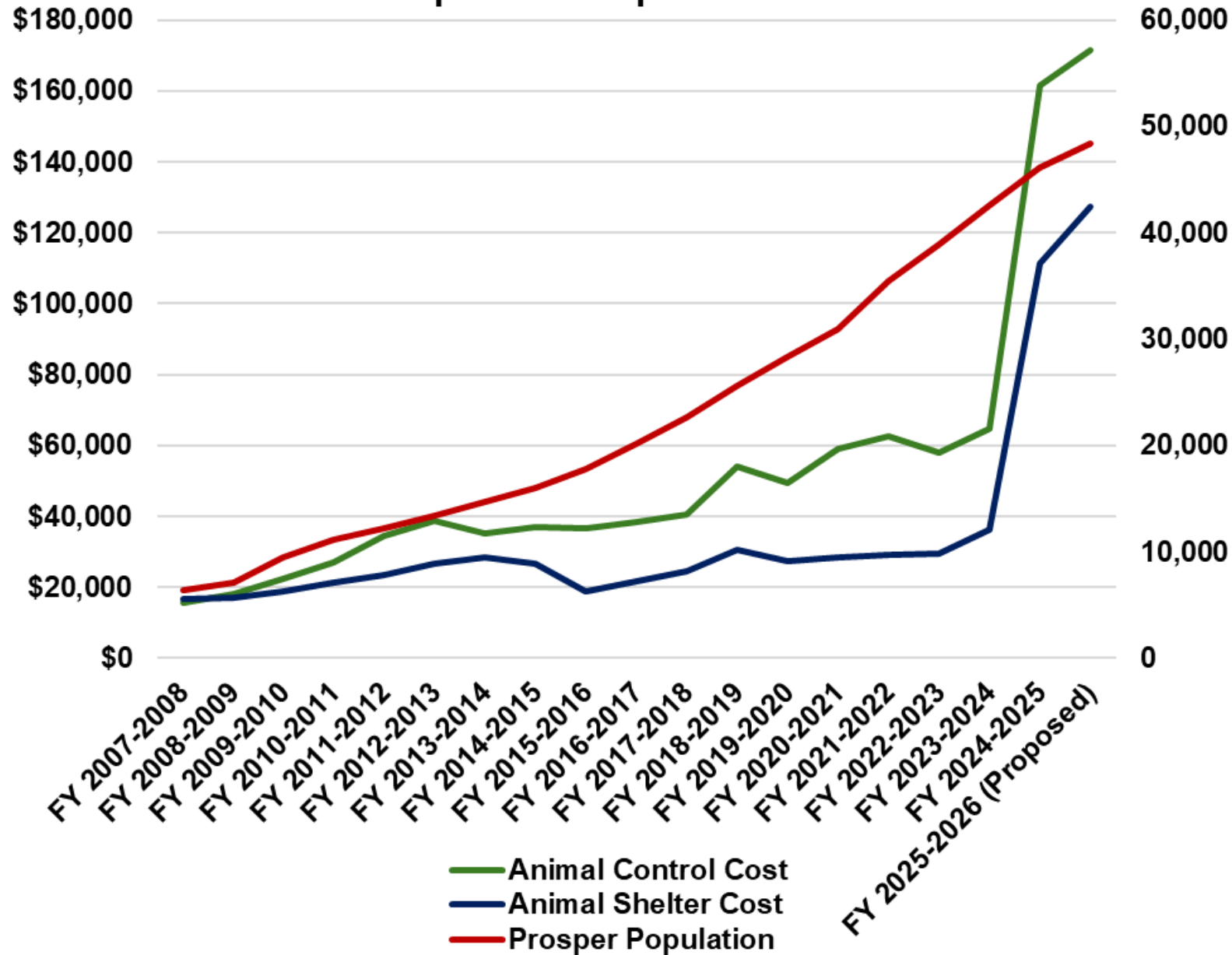
Year	Sheltering Service Expenditure	Prosper's Intake	Cost Per Intake
FY 2021-2022	\$29,069	105	\$277
FY 2022-2023	\$29,370	69	\$426
FY 2023-2024	\$36,092	98	\$368
FY 2024-2025*	\$111,238	115*	\$967*

- Cost per intake value is a rough estimate. Calendar year intake numbers and fiscal year expenditures were used to estimate cost per intake.*
- * Estimate; data received for FY 2024-2025 only covers Jan-June*

Factors Affecting Animal Control and Animal Shelter Cost:

- Renewal Fees are based on population; however, prior to FY 2024-2025, Collin County's fee calculation did not align with Prosper's rapid population growth
- \$5.7 million expansion and remodel of Collin County Animal Shelter
- Capital repairs and replacements for Animal Shelter facility, equipment and vehicles
- New personnel and overtime costs

Animal Control and Animal Shelter Cost Compared to Population Growth



Draft Animal Shelter ILA - FY 2025-2026:

- Base Operations Fee: \$1,823,976 beginning October 1, 2025
- 3.5% increase per year
- Maintenance and Capital Contribution:
 - FY 2025-2026: \$140,000
 - FY 2026-2027: \$190,000
 - FY 2027-2028: \$240,000
 - FY 2028-2029: \$290,000
 - FY 2029-2030: \$340,000
- Costs to be shared by participating cities based on population
- Cities with populations outside of Collin County pay an additional Non-Resident Surcharge Fee
- Initial Term: 5 years, with 1 year annual renewal terms
- One year notice to terminate agreement

Current vs. Proposed Animal Shelter ILA - FY 2025-2026:

	Current ILA	New ILA
Fee Calculation - Based on Population	Estimated Annual Maintenance and Operations cost	Base Operations Fee of \$1,823,976 per year, plus 3.5% increase per year
	Estimated Capital Improvements costs	Maintenance and Capital Contribution Projections:
		FY 2025-2026: \$140,000
		FY 2026-2027: \$190,000
		FY 2027-2028: \$240,000
		FY 2028-2029: \$290,000
		FY 2029-2030: \$340,000
Surplus & Deficits	Credited or charged back to participating cities	Omitted; County assumes risk for overages
Operating Committee	Makes nonbinding recommendations on operations and expenses	Omitted; new Dispute Resolution Process
Non-Resident Surcharge Fee	N/A	New fee based on resident population outside Collin County
Initial Term	2006-2023	5 Years
Renewal Term	5 Years; current term expires 2028	1 Year
Cancellation	1 year notice	1 year notice
FY 2025-2026 Proposed Fee	\$127,489	\$116,702

Animal Control and Animal Shelter Annual Renewal Fees

Fiscal Year	Animal Control	% Change	Animal Shelter	% Change	Total Annual Expenditure	% Change
FY 2021-2022	\$62,548	—	\$29,069	—	\$91,617	—
FY 2022-2023	\$57,846	−7.50%	\$29,370	+1.03%	\$87,216	−4.80%
FY 2023-2024	\$64,807	+12.0%	\$36,092	+22.9%	\$100,899	+15.7%
FY 2024-2025	\$161,554	+149.3%	\$111,238	+208.2%	\$272,792	+170.36%
FY 2025-2026 (Proposed)	\$171,374	+6.1%	\$116,702*	+4.9%	\$288,076	+5.6%

*based on new ILA

Alternatives for Animal Control and Shelter Services:

- Continue current ILA until 2028
- Execute new ILA with additional cost controls
- Look for opportunities to partner with a neighboring community for animal control or shelter services
- Establish In-House Animal Control Division
 - 3 FTEs (1 Manager, 2 Animal Control Officers)
 - One-Time Costs: **\$250,000** (2 Animal Control Vehicles)
 - Recurring Costs: \$280,000 per year

Benchmark Cities

City	Animal Control Services Provided By:	Animal Shelter Services Provided By:	City Department Responsible
Anna	CCAS	CCAS	Code Compliance
Celina	CCAS	CCAS	Public Works
Coppell	In-House	In-House	Police Department
Flower Mound	In-House	In-House	Police Department
Frisco	In-House	CCAS	Police Department
Keller	In-House	In-House	Police Department
Little Elm	In-House	In-House	Community Services
McKinney	In-House	CCAS	Code Services
Prosper	CCAS	CCAS	Health & Code Compliance
Southlake	City of Keller Partnership	City of Keller Partnership	Keller Police Department

Discussion and Questions

Executive Session

- Section 551.087 – To discuss and consider economic development incentives and all matters incident and related thereto.
- Section 551.072 – To discuss and consider the purchase, exchange, lease, or value of real property for municipal purposes and all matters incident and related thereto.
- Section 551.074 – To discuss and consider personnel matters and all matters incident and related thereto.
- Section 551.071 - Consultation with the Town Attorney regarding legal advice and issues related to Chapter 271 of the Texas Local Government Code, and all matters incident and related thereto.
- Section 551.071 – Consultation with the Town Attorney to discuss legal issues associated with any agenda item.

The Town Council will reconvene after Executive Session.

Reconvene into Work Session

Adjourn