

The Town of Prosper has been working with Connected Nation and local broadband providers to improve and expand broadband service in the Town. As part of this effort we have developed an educational campaign to assist residents in your use of broadband services. This is the last in a series of monthly releases directed at common broadband challenges. For more tips and tricks, including how to fix a lost connection and internet at the speed you want, and videos to assist in these improvements head to: <https://www.prospertx.gov/broadband-service-improvements/>.

## Internet Quick-Fix Sheet: What Speed You Need

Do you feel like you're paying for high-speed internet (broadband) but not getting the speed you want? It may be what you're doing on-line.

Is someone downloading a new game on Steam or playing Call of Duty with a host of online friends? When you're downloading items, watching Hulu or playing video games, it's like drinking from a fire hose. But, when you're uploading, it's more sipping like through a straw.

**Here's a quick-guide to the speeds you need:**

- 1 Mbps
  - Casually browse the internet
  - making a video call – teleconference on Skype or Facetime
  - send email
  - browse and post to social media
- 3 Mbps
  - streaming music
- 5 Mbps
  - gaming or online multiplayer
  - streaming high definition video (e.g. Netflix)
  - distance education courses
- 10 Mbps
  - download files
  - for students doing homework and research projects
- (5-25 Mbps);
  - telework/work-from-home
- 25 Mbps
  - 4K and/or ultra-high definition streaming
- 100 Mbps
  - 3 or more family members using multiple devices

For more tips and tricks, including what else may be slowing your internet speed and how to fix lost connections, head to: <https://www.prospertx.gov/broadband-service-improvements/>.